

2013



Annual Report

# VALUES

In **pursuit** of our

# MISSION

we **believe** in:

# RESPECT

**R**elentless pursuit of offenders **E**ducation and innovation **S**ensitivity to victims of crime

**P**erforming with integrity **E**quitable treatment **C**ommitment to quality service **T**eamwork

# VISION

To be the **best**  
progressive police service.

# MISSION

To **serve** and **protect** in  
partnership with our communities.





# 2013

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# MESSAGE FROM THE **CHAIR OF THE BOARD**



**Cllr. Lloyd Ferguson** Chair  
Municipal Appointment  
June 12, 2013 - November 30, 2014

As Chair of the Hamilton Police Services Board, I am pleased to introduce the 2013 Annual Report of the Hamilton Police Service.

As a Board, we are the civilian body governing the Service and are responsible for the provision of adequate and effective police services, law enforcement and crime prevention within the City.

During the year, Police Services Board membership changed. We thank Mayor Bob Bratina and Mr. Jim Kay for their hard work and dedication to the Board and we welcome Mr. Walt Juchniewicz. It was with great honour that I accepted City Council's appointment to the Board in June.

In our continued commitment to transparency, the location of Board meetings was changed to Hamilton City Hall. We feel this location will increase access for citizens as well as the utilization of live streaming available in Council chambers.

With the August announcement by the Province of Ontario to allow police services to expand use of Conducted Energy Weapons (CEWs), the Board held a meeting for the community to provide input. We wanted to hear from residents on whether front-line officers should carry CEWs, what conditions should be attached to the use of the weapons and what kind of training is appropriate.

The meeting was very well attended. In total, there were 16 presentations made by community members. In December, the Board approved CEW expansion, becoming the first Service in Ontario to allow all front-line officers access to a CEW.

In the following pages of this report are charts, graphs and statistics on many of the different aspects of policing. Of particular note are the decreases in crime and increases in enforcement which is resulting in a safer city.

Hamilton Police continue to innovate and have been recognized provincially, nationally and internationally in the areas of victim services, community policing and emergency preparedness.

On behalf of the Hamilton Police Services Board, I would like to acknowledge the outstanding contributions of our uniformed officers and civilian staff and in particular the leadership demonstrated by Chief Glenn De Caire, Deputy Chief Eric Girt and Deputy Chief Ken Leendertse. I would also like to thank my fellow members of the Board who continue to strive to provide the highest level of governance and leadership to the citizens of Hamilton.

Lloyd Ferguson, Chair



**Mayor Bob Bratina**  
Member 2013  
Municipal Appointment  
Dec. 1, 2010 - Sept. 18, 2013



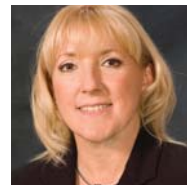
**Cllr. Bernie Morelli**  
Member 2013  
Municipal Appointment  
Dec. 1, 2000 - Nov. 30, 2003  
Dec. 1, 2003 - Nov. 30, 2006  
Dec. 1, 2006 - Nov. 30, 2010  
Dec. 1, 2010 - Nov. 30, 2014



**Ms. Madeleine Levy**  
Member 2013  
Provincial Appointment  
Nov. 21, 2010 - Nov. 2, 2016



**Mr. James Kay**  
Member 2013  
Citizen Appointment  
Mar. 24, 2011 - Jan. 21, 2013



**Ms. Lois Morin**  
Administrator



**Cllr. Terry Whitehead**  
Member 2013  
Municipal Appointment  
Dec. 1, 2006 - Nov. 30, 2010  
Dec. 1, 2010 - Nov. 30, 2014



**Mrs. Nancy Di Gregorio**  
Member 2013  
Provincial Appointment  
Sept. 5, 2006 - Oct. 2, 2014



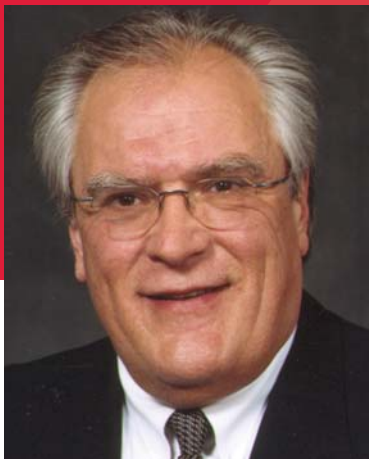
**Ms. Irene Stayshyn**  
Member 2013  
Provincial Appointment  
May 21, 2009 - May 20, 2015



**Mr. Walt Juchniewicz**  
Member 2013  
Citizen Appointment  
May 9, 2013 - November 30, 2014



## IN HONOUR OF POLICE SERVICES **BOARD MEMBER**



# BERNIE MORELLI

It is with deep sadness that we mourn the passing of Hamilton Police Service Board Chair and Councillor, Bernie Morelli.

Bernie first served as a member of the Police Services Board from December 1994 - November 1997, during that time serving as Chair from 1996-1997. Bernie once again served as a member of the Hamilton Police Services Board from December 2000 - present, serving as Chair from 2000-2009 and again from October 2013 - present.

During his time on the Board Bernie was also the President of the Ontario Association of Police Services Board (OAPSB) from 2006-2007. For those who knew Bernie, it was evident he had a love of policing and the important role our police personnel play in our community. His passion ran deep and close to home for his beloved Hamilton Police Service. His commitment to the board and policing is unparalleled among his Council colleagues, and his insight and leadership on the Board will be missed.

On behalf of the Hamilton Police Services Board we offer our sincere condolences to his family, friends and loved ones. His memory will live on.

### **Lloyd Ferguson**

Vice-Chair, Hamilton Police Services Board

The Hamilton Police Service is saddened to learn of the passing of the Chair of the Hamilton Police Services Board and long time city councillor Mr. Bernie Morelli. We know that Mr. Morelli faced the most recent health challenges with the same determination, vigour and commitment that he displayed in his daily duties as an elected city official.

Mr. Morelli served the residents of Hamilton in the capacity of a Trustee in 1988 and then as a long standing member of city council since his election in 1991. Bernie represented the citizens and the Ward 3 constituents with great pride.

Mr. Morelli served at great length as a member of the Hamilton Police Services Board and as the Chair of the Board for over 9 years. Bernie held a commitment to public safety and maintained the focus of making Hamilton safer for all citizens.

On behalf of the women and men of the Hamilton Police Service, Deputy Chief Girt and Deputy Chief Leendertse; we offer our heartfelt condolences to the Morelli family, the Hamilton Police Services Board and to Mayor Bratina and the family of councilors who have had the privilege of serving the citizens with Mr. Morelli as a colleague.

**Glenn De Caire**, Chief of Police  
Hamilton Police Service



# 2013



The year 2013 has been an outstanding, stellar year where the efforts and achievements of the Hamilton Police Service have been admirable.

During the year, I noted that funding and staffing is, and always will be a critical issue for the citizens and our Service and much discussion is focused on 'cost' but little discussion is focused on 'value'. The Command will continue to present our needs which are based in sound research, policing best practices, excellence in service delivery, professionalism and commitment to public safety. Nothing has changed in our commitment to properly staff with the best people and to build this great Service with proper business tools that will support their work and give them every opportunity to succeed in policing.

The 2013 budget produced 16 new positions in the Service bringing the total new positions, in the last four years to 22 new hires which were, are and remain much needed growth to match the ongoing demands facing the Service. We have gone further in 2013 with adding five new police cadets and returning the Cadet program that ended over 30 years ago.

Over the last four years, members have achieved more enforcement, more arrests, more prevention, more education and an even greater

entrenchment of the community based policing program and philosophy that has helped produce the downward trends in crime and enhance public safety. We are using effective, proven crime management strategies and our work continues to protect citizens from victimization. We are succeeding.

Enforcement is up in each of the last four years with an incredible increase from 2008 of 46,000 to 67,000 in 2013. That is a 46% increase in ticket enforcement.

Our work has contributed to a reduction in collisions from a 2003 high of 11,800 to 8,728 in 2013. We have never had so few collisions in our city. In the 1970s and early 1980s we saw as many as 47 of our citizens killed on our highways and we have cut the fatality rate by over 50% of today's incidents. Every person is important and deserves our protection and traffic safety remains, and always will be a critical public safety priority.

We arrested about the same number of impaired drivers as we did last year. However, the previous two years saw the highest number of impaired arrests in the last 15 years. We are keeping people safe on our roads and members' substantial work contributions prove it. 2013 was the year for the most vehicles stopped in RIDE lanes and topped the 238,000 mark. We have just purchased all new alcotesters to support our continued efforts to fight impaired driving.

The Service has never before been recognized as much as we were in 2013. Nine major awards were received, for our work at the provincial, national and international levels. Victim Services won the top award from the Ontario Women in Law Enforcement and International Women Police Association as well as the International Association of Chiefs of Police award given in Philadelphia. Our "Community Policing Strategy" - ACTION and Social Navigator won the Cisco Systems International award and Ontario Chief's award. The Emergency Response Planning and Exercise won the Canadian Association of Chiefs of Police Award. Finally, our media relations team won a provincial award for our social media program involving Facebook, YouTube and Twitter programs.

The investigative achievements have been remarkable. The co-operation and talents of our organization were put to the test starting May 6, 2013 with the disappearance of Tim Bosma. An incredible organizational effort was mounted and every section of the Service provided assistance. We had many officers volunteer to work on the case in an effort to help. Arrests were made, search warrants executed and now we will move to the courts.

In 2013 Jeremy Hall was convicted for the 2006 murder of Billy Mason, which was another difficult but excellent team effort. Brandon Musgrave's killers were convicted and sentenced for the 2009 shooting death.

In December the Service announced the arrests made in the 12 year old case of arson which burned down the Hindu Samaj on September 15, 2001. This crime had a tremendous impact on our community and we now present the investigation to the courts. I have received an outpouring of support from the community acknowledging our members' efforts.

Our world of policing can change from minute to minute. This was no more evident than on September 13 when officers, within hours, helped a young mother deliver a baby and get the infant and new mom home to hospital. The joy of birth did not last long for our officers who, within hours, were the same officers first on the scene at a homicide on King St.W.

We saw many great investigations, arrests, supports for victims of crime and we even had a video about an arrest go viral with over two million views. What was shocking was, not the arrest and the officers' professionalism which is commonplace for our Service, but the impact of social media in our ever changing world.

In 2013 there were 21 retirements in the Service and we wish our members well in their future. The Retiree's Association continues to play a huge role in the Service and is an important part of the police family.

The police family also grieved and shared the loss of active members Jay Huddleston and Ian Matthews. Our sincere condolences to the families of such great people. We will remember them.

Authorization to deploy Conducted Energy Weapons, TASER, was granted by the ministry in 2013 and the Hamilton Police Service was first out of the gate with our proposal. I am proud to say that the Hamilton Police Association, Senior Officers Association and the Board found a funding model that made the Service the first in the province to authorize CEWs to all front line officers.

We have advanced plans for the new Investigative Services building, which will house the new Forensics Unit. We purchased and own the land bounded by Mary St., Catharine, Rebecca and Wilson. With the land solidified, we will tender the architectural drawings and are targeting shovels in the ground by spring 2015 and anticipate 18 months to build. It has been an exciting, incredible year – thanks to our members.

I would like to thank members for making us 'the Best and Most Progressive Police Service'. This year saw many great examples of policing excellence and community involvement.

Included in our success is our 400-strong volunteers and the Hamilton Police Services Board. I wish to thank them for their efforts in and commitment to public safety.

In our Annual Report you will find reports, charts and graphs on many aspects of our Service including statistical highlights, financial report, projects, Joint Forces Operations and Performance 2013.



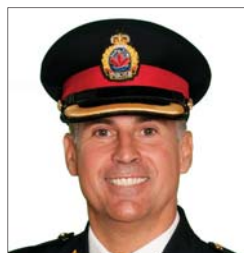
Glenn De Caire, Chief of Police

**WE ARE  
SUCCEEDING**





# THE LEADERSHIP



## **Eric Girt**

Deputy Chief  
Community Policing

## **Ken Leendertse**

Deputy Chief  
Field Support

## **Bill Stewart**

Superintendent  
Division 1

## **Debbie Clark**

Superintendent  
Professional Development

## **Paul Morrisson**

Superintendent  
Division 2

## **Ken Bond**

Superintendent  
Support Services

## **Ken Weatherill**

A/Superintendent  
Division 3

## **Michael Shea**

Superintendent  
Corporate Services

## **Dan Kinsella**

Superintendent  
Investigative Services

## **David Calvert**

Superintendent  
Support Services

## **Scott Rastin**

Inspector  
Community Mobilization

## **John Randazzo**

Manager  
Finance

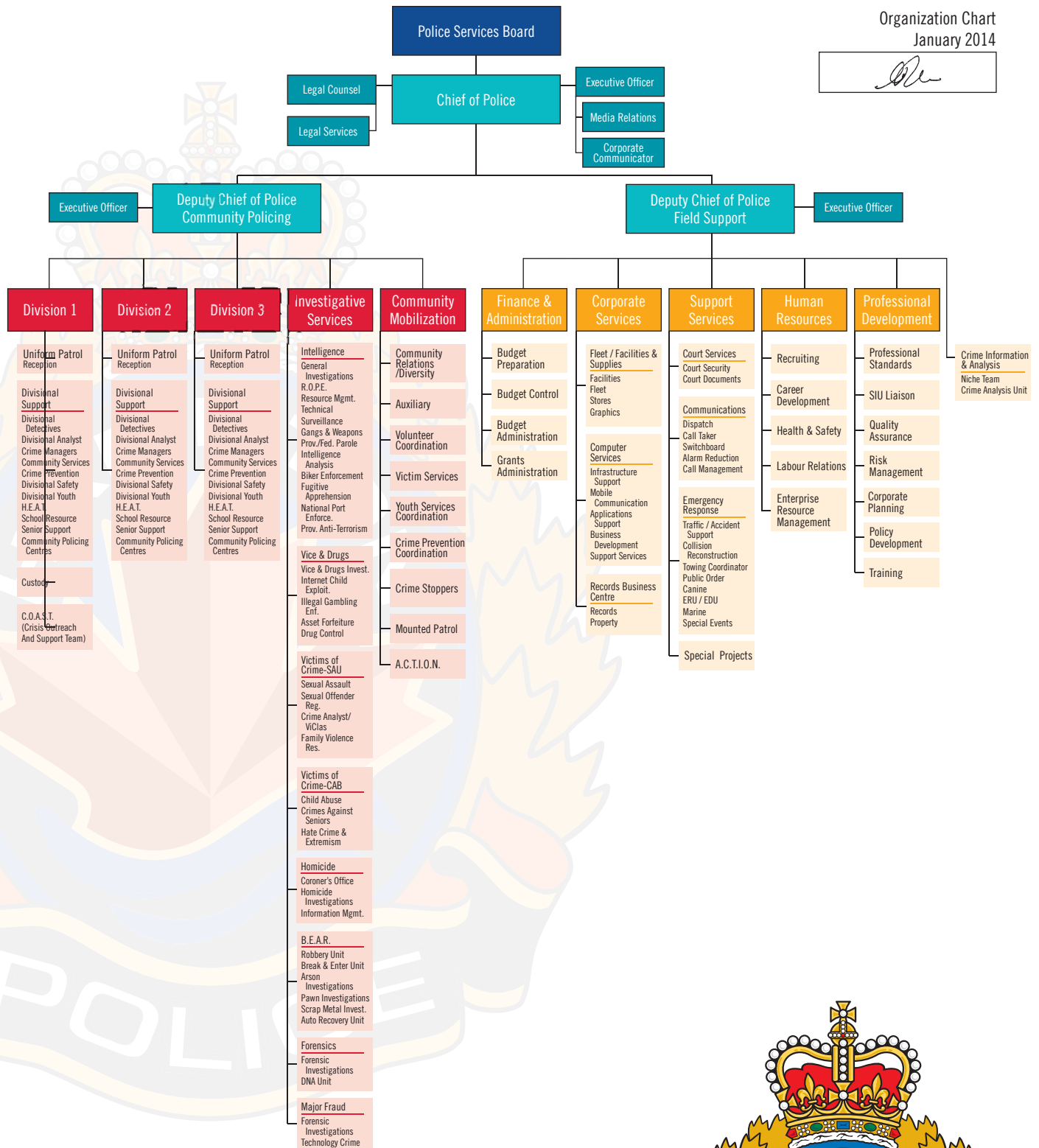
## **Rosemarie Auld**

Manager  
Human Resources



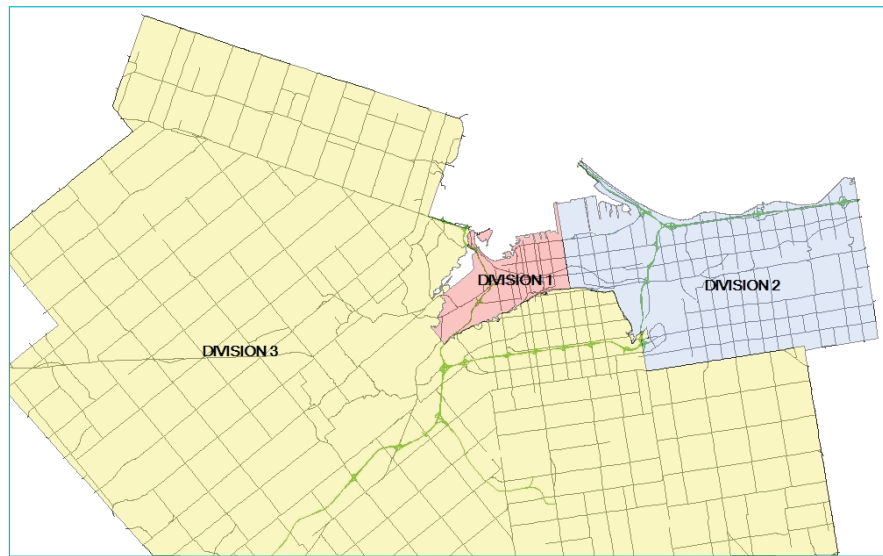
Organization Chart  
January 2014

*Re*



# CITY OF HAMILTON **PATROL DIVISIONS**

(Source: Growth Related Integrated Development Strategy: Growth Report, City of Hamilton)



POPULATION  
**540,000**



HOUSEHOLDS  
**218,500**



AREA  
**112,710** (hectares) **1,113** (square kilometres)

## AUTHORIZED **STRENGTH**

POLICE OFFICERS	2012	2013
Chief of Police	1	1
Deputy Chief of Police	2	2
Superintendents	6	7
Inspectors	8	7
Staff Sergeants & Detective Sergeants	36	36
Sergeants / Detectives & Detective Constables	226	228
Constables	518	517
<b>Total Police Officers</b>	<b>797</b>	<b>798</b>
CIVILIAN MEMBERS	2012	2013
Senior Officer Association	14	14
Special Constables	55	55
Technical/Clerical & Other	212.5	213.5
<b>Total Civilian Members</b>	<b>281.5</b>	<b>282.5</b>
<b>TOTAL PERSONNEL</b>	<b>1,078.5</b>	<b>1,080.5</b>

# STATISTICAL HIGHLIGHTS

## TRAFFIC INCIDENTS & RATES 2012 & 2013

TRAFFIC INCIDENT	2012 Incidents	**Rate per 100,000	2013 Incidents	**Rate per 100,000	% Change Incidents	% Change Rate
MOTOR VEHICLE COLLISIONS	8,818	1,647.5	8,728	1,616.3	-1.0%	-1.9%
Personal Injury	1,448	270.5	1,316	243.7	-9.1%	-9.9%
Property Damage	1,600	298.9	1,364	252.6	-14.8%	-15.5%
Citizen's Reports	5,752	1,074.7	6,034	1,117.4	4.9%	4.0%
Fatal Motor Vehicle Collisions	18	3.4	14	2.6	-22.2%	-22.9%
Fatalities	20	3.7	15	2.8	-25.0%	-25.7%
<b>RIDE PROGRAM</b>						
Vehicles Checked	228,315	42,657.0	238,454	44,158.1	4.4%	3.5%
Persons Charged	69	12.9	73	13.5	5.8%	4.9%
Warn Range Suspensions*	66	12.3	61	11.3	-7.6%	-8.4%
Impaired Drivers	10	1.9	11	2.0	10.0%	9.0%
Over 80 mg	32	6.0	24	4.4	-25.0%	-25.7%
<b>CRIMINAL CODE DRIVING OFFENCES</b>	837	156.4	828	153.3	-1.1%	-1.9%
Impaired Driving	348	65.0	353	65.4	1.4%	0.5%
Other Violations	489	91.4	475	88.0	-2.9%	-3.7%
<b>HIGHWAY TRAFFIC ACT OFFENCES</b>	69,197	12,928.4	67,463	12,493.1	-2.5%	-3.4%
Careless Driving	1,044	195.1	1,140	211.1	9.2%	8.2%
Speeding	37,155	6,941.8	36,418	6,744.1	-2.0%	-2.8%
Disobey Traffic Light	740	138.3	637	118.0	-13.9%	-14.7%
Disobey Stop Sign	2,638	492.9	2,453	454.3	-7.0%	-7.8%
Turn Violations	555	103.7	490	90.7	-11.7%	-12.5%
Licence Violations	1,843	344.3	2,033	376.5	10.3%	9.3%
Permit/Plate	7,176	1,340.7	8,122	1,504.1	13.2%	12.2%
Insurance Violations	4,671	872.7	4,649	860.9	-0.5%	-1.3%
Seat Belt	1,203	224.8	872	161.5	-27.5%	-28.2%
Distracted Driving	4,863	908.6	3,331	616.9	-31.5%	-32.1%
Other HTA Offences	7,309	1,365.6	7,318	1,355.2	0.1%	-0.8%

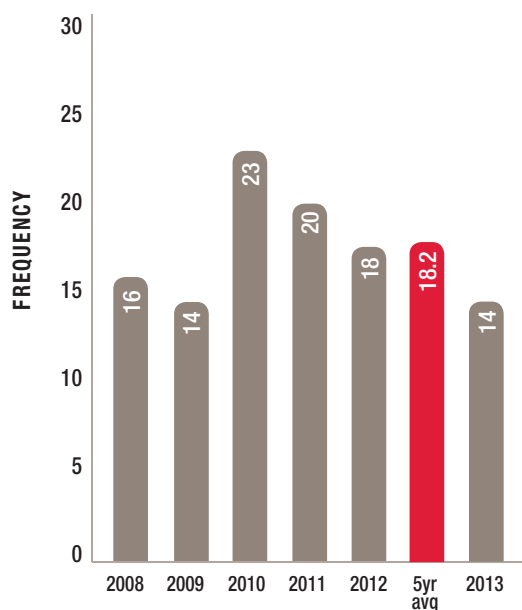
Source: Hamilton Police Service Traffic Branch. Criminal Code Driving Offences from NICHE UCR Occurrence Statistics. Downloaded on February 27, 2014

\*Previously known as 12-hour Suspensions

\*\*OMBI population used to calculate rates

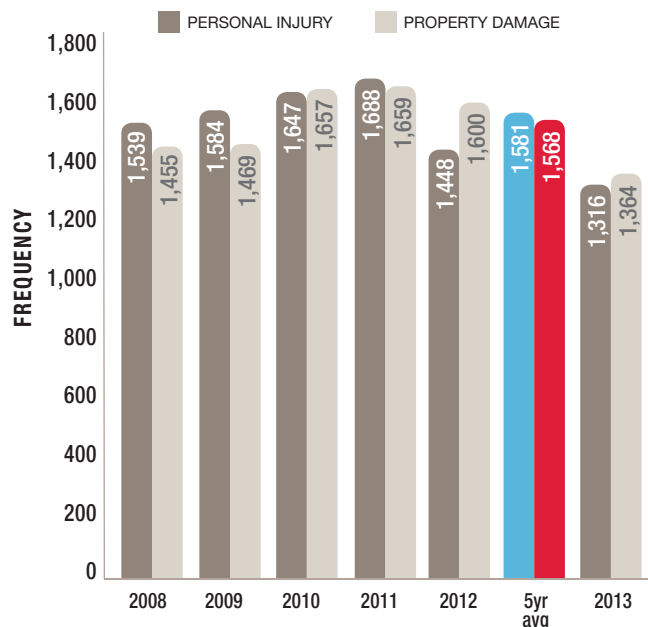


### FATAL MOTOR VEHICLE COLLISIONS 2008 - 2013



Source: Hamilton Police Service Traffic Branch

### MOTOR VEHICLE COLLISIONS 2008 - 2013 PERSONAL INJURY & PROPERTY DAMAGE



Source: Hamilton Police Service Traffic Branch

### NUMBER OF REPORTED CRIMES AGAINST SENIORS 2010 - 2013

TYPE OF BIAS	2010	2011	2012	2013
Quality of Life	-	-	135	208
Suspicious Circumstances	5	4	18	8
Fail to Provide	-	-	1	3
Fraud Over	24	18	12	22
Fraud Under	27	30	34	33
Theft by Power of Attorney	-	15	5	18
Sex Assault	-	5	13	10
Assault	9	11	47	74
Theft Under	2	11	40	32
Theft Over	13	8	16	13
Elder Abuse Crime Other	47	17	154	39
Grandparent Scam	127	119	475	460
<b>TOTAL</b>	<b>158</b>	<b>169</b>	<b>164</b>	<b>164</b>

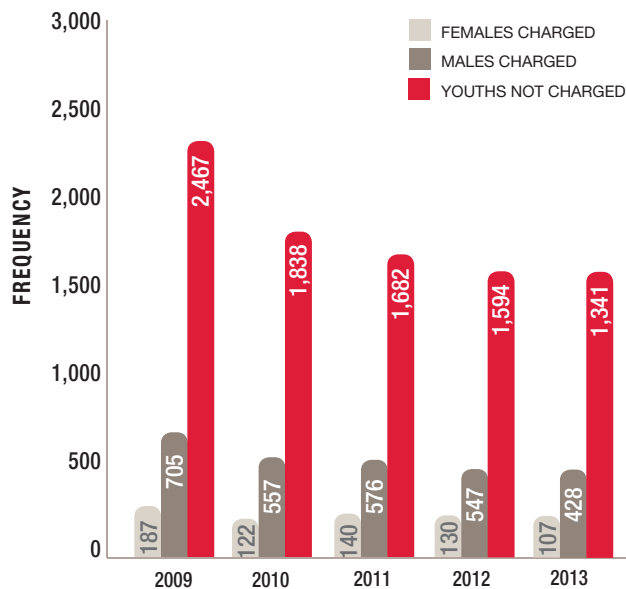
Source: Hamilton Police Service Investigative Services Division | Note: In 2012, policy and tracking changes mid-year combined certain categories and tracked Quality of Life and Senior Support Occurrences.

### FLEET STATISTICS 2010 - 2013

FLEET	2010	2011	2012	2013
Vehicles at Year End	289	298	310	303
Cruisers at Year End	152	147	143	140
Dept. Collisions	107	107	106	106
Fuel Budget	\$1,047,570	\$1,143,870	\$1,285,000	\$1,412,890
Fuel Cost	\$1,182,179	\$1,433,050	\$1,433,921	\$1,351,033
Litres	1,326,335	1,272,689	1,313,045	1,211,095
Final Mileage	6,421,787	6,415,468	6,609,837	6,170,905
Fuel Consumption	20.65	19.84	19.87	19.63
Cost per km	\$0.18	\$0.22	\$0.22	\$0.22

Source: Hamilton Police Service Fleet/Facilities and Graphics Branch & Professional Standards Branch | Vehicles at year end. Do not include trailers, antiques or special duty vehicles or any other vehicle that has been surplus.

### YOUTH CHARGED AND NOT CHARGED WITH OFFENCES 2009 - 2013



Source: Hamilton Police Service Youth Services Annual Report, 2012  
Note: Numbers are different than those from Statistics Canada

### DOMESTIC VIOLENCE CRIME STATISTICS 2007 - 2013

YEAR	TOTAL NUMBER OF OCCURRENCES	CHARGES LAID	MALES CHARGED	FEMALES CHARGED	DUAL CHARGES
2013	6,377	1,217	1,045	222	46
2012	6,371	1,365	1,122	187	56
2011	6,430	1,090	942	178	30
2010	3,798	973	830	143	29
2009	3,534	845	726	119	37
2008	2,934	717	638	79	29
2007	2,189	782	684	98	19

Source: Hamilton Police Service Victims of Crime Branch

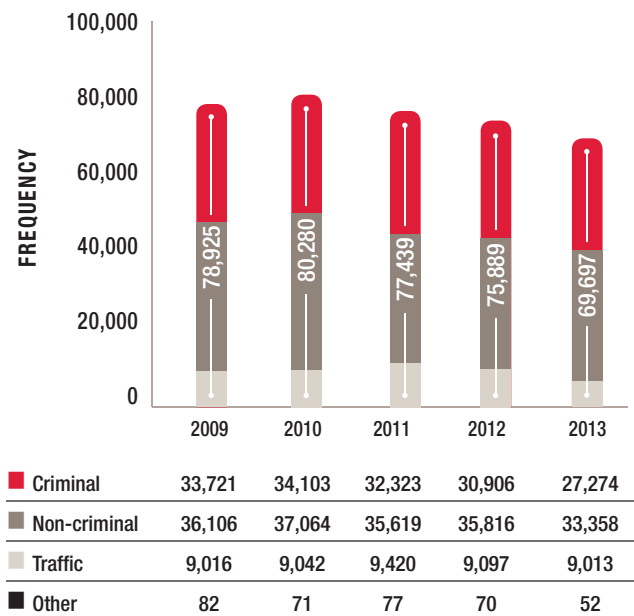
Note: The spike in the number of domestic violence incidents in 2011 and 2012 is due to a change in reporting practices. Ten additional event types are now included in the domestic violence crime category.

### NET BUDGET 2004 - 2013



Source: Hamilton Police Service Finance Services  
Note: Net Budget equals to Total Expenditures minus Revenues

### CALLS-FOR-SERVICE 2009 - 2013



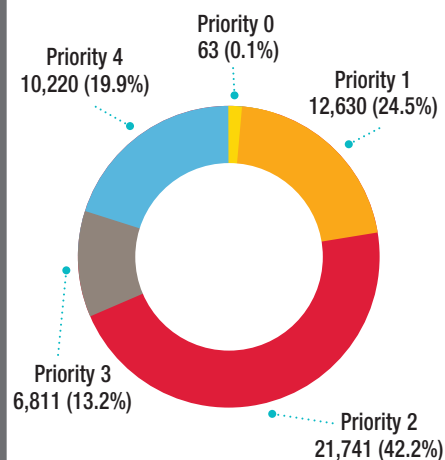
Source: Hamilton Police Service CAD Reports

## COMPLAINTS 2008 - 2013

COMPLAINT TYPE	2008	2009	2010	2011	2012	5 YR AVERAGE	2013
Public Complaints	129	121	155	144	161	142	107
Service Complaints	2	2	7	8	4	5	1
Internal Complaints	24	28	48	159*	63	41	55
Harassment Complaints	2	7	4	5	1	4	1
Pursuits	77	59	48	45	40	54	32
S.I.U. Investigations	8	17	20	9	16	14	9
<b>TOTAL</b>	<b>242</b>	<b>234</b>	<b>282</b>	<b>370</b>	<b>285</b>	<b>283</b>	<b>205</b>

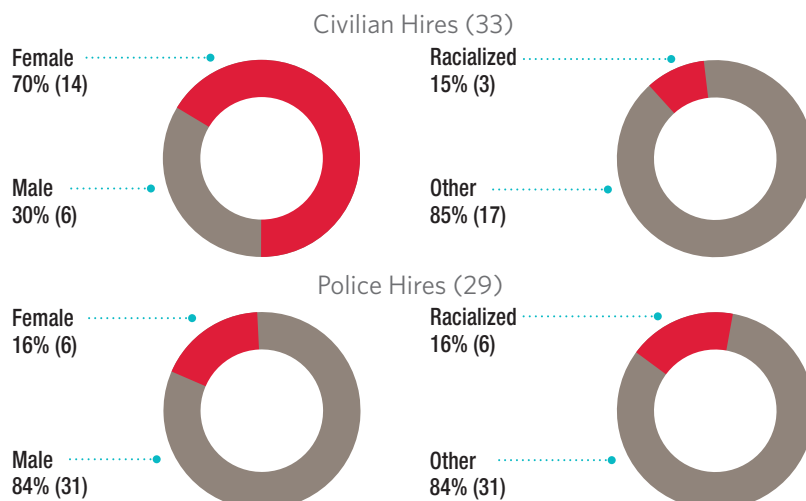
Source: Hamilton Police Service Professional Standards Branch | \*Note: In 2011, Internal Complaints include motor vehicle collisions, missed court and Red Light camera incidents

### CALLS-FOR-SERVICE BY PRIORITY 2013



Source: Hamilton Police Service CAD Reports

### POLICE RECRUITING 2013



Source: Hamilton Police Service Human Resources

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You Tube

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## CRIMINAL OFFENCE STATISTICS

Violation	2013 (Jan-Dec) Violations	Total Cleared	Clearance Rate (%)	Adult Males Charged	Adult Females Charged	YO Males Charged	YO Females Charged	YO Not Charged	2012 (Jan-Dec) Violations	2013 -2012 % change
<b>VIOLENT CRIMINAL CODE VIOLATIONS</b>	<b>4,821</b>	<b>2,883</b>	<b>59.80</b>	<b>1,352</b>	<b>329</b>	<b>115</b>	<b>36</b>	<b>295</b>	<b>5,526</b>	<b>-12.76</b>
HOMICIDE	13	13	100.00	16	2	1	0	0	7	85.71
Murder 1st Degree	6	7	116.67	11	0	0	0	0	1	500.00
Murder 2nd Degree	6	5	83.33	5	1	1	0	0	6	0.00
Manslaughter	1	1	100.00	0	1	0	0	0	0	∞
TOTAL OTHER VIOLATIONS CAUSING DEATH	1	0	0.00	0	0	0	0	0	2	-50.00
ATTEMPTED MURDER	4	4	100.00	4	0	0	0	0	7	-42.86
SEXUAL ASSAULT, LEVEL 3, AGGRAVATED	0	0	0.00	0	0	0	0	0	1	-100.00
SEXUAL ASSAULT, LEVEL 2, WEAPON OR BODILY HARM	14	5	35.71	7	0	0	0	0	7	100.00
SEXUAL ASSAULT, LEVEL 1	360	150	41.67	63	1	4	0	13	356	1.12
TOTAL SEXUAL VIOLATIONS AGAINST CHILDREN	36	8	22.22	1	0	0	0	2	28	28.57
Sexual Interference	14	5	35.71	0	0	0	0	2	7	100.00
Invitation to Sexual Touching	5	0	0.00	0	0	0	0	0	9	-44.44
Sexual Exploitation	3	1	33.33	0	0	0	0	0	2	50.00
Luring a Child via a Computer	14	2	14.29	1	0	0	0	0	10	40.00
ASSAULT, LEVEL 3, AGGRAVATED	35	25	71.43	23	1	2	0	0	38	-7.89
ASSAULT, LEVEL 2, WEAPON OR BODILY HARM	617	462	74.88	265	82	32	10	38	746	-17.29
ASSAULT, LEVEL 1	2,061	1,414	68.61	625	166	36	19	162	2,375	-13.22
TOTAL ASSAULTS AGAINST A PEACE OFFICER	95	93	97.89	46	27	1	3	1	115	-17.39
TOTAL OTHER ASSAULTS	16	13	81.25	3	5	0	0	1	9	77.78
Criminal Negligence Causing Bodily Harm	1	1	100.00	0	1	0	0	0	0	∞
Trap Likely to or Causing Bodily Harm	0	0	0.00	0	0	0	0	0	0	0.00
Unlawfully Causing Bodily Harm	0	0	0.00	0	0	0	0	0	1	-100.00
Assault - Other	15	12	80.00	3	4	0	0	1	8	87.50
TOTAL FIREARMS	11	3	27.27	4	0	0	0	0	9	22.22
Discharge Firearm with Intent	2	0	0.00	0	0	0	0	0	2	0.00
Using Firearm (or imitation) in commission of offence	2	2	0.00	3	0	0	0	0	3	-33.33
Pointing a Firearm	7	1	14.29	1	0	0	0	0	4	75.00
TOTAL ROBBERY	407	135	33.17	78	18	13	0	10	495	-17.78
TOTAL FORCIBLE CONFINEMENT /KIDNAPPING	34	32	94.12	25	1	0	0	0	55	-38.18
TOTAL ABDUCTION	4	0	0.00	0	0	0	0	0	3	33.33
Abduction Under 14 not by Parent/Guardian	3	0	0.00	0	0	0	0	0	0	∞
Abduction Under 14 by Parent/Guardian	1	0	0.00	0	0	0	0	0	3	-66.67

## CRIMINAL OFFENCE STATISTICS

Violation	2013 (Jan-Dec) Violations	Total Cleared	Clearance Rate (%)	Adult Males Charged	Adult Females Charged	YO Males Charged	YO Females Charged	YO Not Charged	2012 (Jan-Dec) Violations	2013 -2012 % change
EXTORTION	21	3	14.29	0	0	1	0	1	25	-16.00
CRIMINAL HARASSMENT	192	110	57.29	63	8	1	1	10	246	-21.95
UTTER THREATS	749	360	48.06	115	14	12	3	47	859	-12.81
INDECENT/HARASSING PHONE CALLS / EMAILS	105	21	20.00	2	0	0	0	5	104	0.96
TOTAL OTHER VIOLENT VIOLATIONS	46	32	69.57	12	4	12	0	5	39	17.95
Conspire to Commit Murder	2	1	50.00	1	0	0	0	0	1	100.00
Sexual Exploitation of a person with a disability	2	3	150.00	1	0	0	0	1	1	100.00
Incest	0	0	0.00	0	0	0	0	0	4	-100.00
Corrupting Morals of a Child	0	0	0.00	0	0	0	0	0	0	0.00
Voyeurism	12	11	91.67	2	0	3	0	1	3	300.00
Trafficking in Persons	0	0	0.00	0	0	0	0	0	4	-100.00
Intimidation of Justice Syst. Participant or Journalist	1	0	0.00	0	0	0	0	0	2	-50.00
Arson - Disregard for Human Life	11	8	72.73	3	3	0	0	1	9	22.22
Other Violent Violations Against the Person	18	9	50.00	5	1	9	0	2	15	20.00
<b>PROPERTY CRIME VIOLATIONS</b>	<b>16,307</b>	<b>2,783</b>	<b>17.07</b>	<b>900</b>	<b>284</b>	<b>113</b>	<b>25</b>	<b>617</b>	<b>18,621</b>	<b>-12.43</b>
TOTAL BREAKING & ENTERING	2,502	275	10.99	144	19	25	2	44	2,550	-1.88
Break & Enter	2,496	275	11.02	144	19	25	2	44	2,546	-1.96
Break & Enter - To Steal Firearm	2	0	0.00	0	0	0	0	0	2	0.00
Breaking and Entering Motor Vehicle (Firearm)	4	0	0.00	0	0	0	0	0	2	100.00
POSSESS STOLEN PROPERTY	158	135	85.44	69	21	13	0	18	705	-77.59
TOTAL THEFT OF MOTOR VEHICLE	1,748	84	4.81	26	2	7	1	14	2,249	-22.28
Theft of Motor Vehicle	1,748	84	4.81	26	2	7	1	14	431	305.57
Theft Under or equal to \$5000 - Motor Vehicle	0	0	0.00	0	0	0	0	0	0	0.00
Theft - Motor Vehicle	0	0	0.00	0	0	0	0	0	1,818	-100.00
TOTAL THEFT OVER \$5,000 (non-motor vehicle)	190	13	6.84	5	2	0	0	2	231	-17.75
Theft Over \$5,000	133	11	8.27	3	2	0	0	2	169	-21.30
Theft Over \$5,000 - From a Motor Vehicle	54	2	3.70	2	0	0	0	0	58	-6.90
Shoplifting over \$5,000	3	0	0.00	0	0	0	0	0	4	-25.00
TOTAL THEFT UNDER \$5,000 (non-motor vehicle)	7,542	1,516	20.10	386	160	30	15	382	7,999	-5.71
Theft Under or equal \$5,000	2,927	379	12.95	95	48	10	3	116	3,221	-9.13
Theft Under or equal \$5,000 - From a Motor Vehicle	3,212	125	3.89	14	0	4	0	9	3,567	-9.95
Shoplifting \$5,000 or under	1,403	1,012	72.13	277	112	16	12	257	1,211	15.85
FRAUD	1,128	264	23.40	88	46	4	1	6	1,183	-4.65

## CRIMINAL OFFENCE STATISTICS

Violation	2013 (Jan-Dec) Violations	Total Cleared	Clearance Rate (%)	Adult Males Charged	Adult Females Charged	YO Males Charged	YO Females Charged	YO Not Charged	2012 (Jan-Dec) Violations	2013 -2012 % change
IDENTITY THEFT	25	13	52.00	1	1	0	0	0	53	-52.83
IDENTITY FRAUD	249	11	4.42	0	0	0	0	1	347	-28.24
TOTAL MISCHIEF	2,625	454	17.30	176	32	34	6	131	3,133	-16.21
Mischief	2,623	454	17.31	176	32	34	6	131	3,131	-16.22
Mischief to Religious Property motivated by hate	2	0	0.00	0	0	0			2	0.00
ARSON	140	18	12.86	5	1	0	0	19	171	-18.13
ALTERING/REMOVING/DESTROYING VIN	0	0	0.00	0	0	0	0	0	0	0.00
OTHER CRIMINAL CODE VIOLATIONS	2,605	2,252	86.45	1,413	306	109	34	62	2,621	-0.61
COUNTERFEIT MONEY	172	5	2.91	3	1	0	0	0	67	156.72
TOTAL WEAPONS VIOLATIONS	109	79	72.48	42	5	4	0	14	156	-30.13
Explosives, offensive weapons	2	1	50.00	2	0	0	0	0	14	-85.71
Weapons, trafficking	2	1	50.00	1	0	0	0	0	0	∞
Possess Firearm while Prohibited	19	19	100.00	12	2	0	0	0	21	-9.52
Possession of Weapons	66	53	80.30	27	3	4	0	12	93	-29.03
Import/export firearm	1	0	0.00	0	0	0	0	0	0	∞
Firearm Violations	17	5	29.41	0	0	0	0	2	21	-19.05
Unsafe Storage of Firearms	2	0	0.00	0	0	0	0	0	7	-71.43
CHILD PORNOGRAPHY	37	19	51.35	7	1	0	0	11	30	23.33
TOTAL PROSTITUTION	62	43	69.35	37	0	0	0	0	61	1.64
Bawdy House	0	0	0.00	0	0	0	0	0	2	-100.00
Live off avails of prostitution	1	0	0.00	0	0	0	0	0	0	∞
Prostitution: Stop MV/Impede Traffic/Person	61	43	70.49	37	0	0	0	0	59	3.39
DISTURB THE PEACE	48	26	54.17	20	0	1	0	7	52	-7.69
TOTAL ADMINISTRATION OF JUSTICE VIOLATIONS	1,938	1,942	100.21	1,214	282	102	34	24	1,998	-3.00
Bail Violations	761	874	114.85	484	105	42	16	5	548	38.87
Escape Custody	12	12	100.00	7	0	3	4	0	10	20.00
Escape/UAL from Correctional Facility	10	7	70.00	5	2	0	0	0	7	42.86
Fail to Appear Court/Breach 810	386	356	92.23	224	72	17	4	0	725	-46.76
Probation Violations	672	623	92.71	445	93	37	9	8	594	13.13
Offences Against Admin. of Law & Justice (Part IV)	97	70	72.16	49	10	3	1	11	114	-14.91
TOTAL OTHER VIOLATIONS	239	138	57.74	90	17	2	0	6	257	-7.00
Other Gaming and Betting	1	0	0.00	0	0	0	0	0	3	-66.67
Indecent Acts	71	22	30.99	12	2	0	0	1	82	-13.41



## CRIMINAL OFFENCE STATISTICS

Violation	2013 (Jan-Dec) Violations	Total Cleared	Clearance Rate (%)	Adult Males Charged	Adult Females Charged	YO Males Charged	YO Females Charged	YO Not Charged	2012 (Jan-Dec) Violations	2013 -2012 % change
Obstruct Peace Officer	69	66	95.65	47	8	0	0	1	72	-4.17
Corrupt Morals	0	0	0.00	0	0	0	0	0	1	-100.00
Trespass at Night	29	7	24.14	4	0	0	0	0	17	70.59
Utter Threats to Property/Animals	4	4	100.00	2	0	0	0	0	4	0.00
Offences Against Public Order (Part II CC)	8	7	87.50	4	3	0	0	1	10	-20.00
Careless Use of Firearm	3	2	66.67	1	0	0	0	1	1	200.00
SexualOff, PublicMorals & Disord.Conduct (Part V)	1	0	0.00	0	0	0	0	0	5	-80.00
Invasion of privacy	1	0	0.00	0	0	0	0	0	0	∞
Offences Against Duty of Persons/Reputation (Part VIII)	5	2	40.00	1	2	0	0	0	5	0.00
Possession Housebreaking Tools/Burglary Tools	14	14	100.00	12	0	0	0	0	25	-44.00
Fraudulent Transactions - Contracts/Trades - Part X)	1	0	0.00	0	0	0	0	0	0	0.00
Willful & Forbidden Acts respecting Property (Part XI)	23	9	39.13	4	1	0	0	2	22	4.55
Proceeds of Crime (CC) - Laundering	0	0	0.00	0	0	0	0	0	1	-100.00
Attempts, Conspiracies, Accessories	1	1	100.00	0	0	2	0	0	2	-50.00
Other Criminal Code - includes Part XII.1 CC	8	4	50.00	3	1	0	0	0	7	14.29
<b>FEDERAL STATUTES VIOLATIONS</b>	<b>1,578</b>	<b>1,531</b>	<b>97.02</b>	<b>898</b>	<b>188</b>	<b>69</b>	<b>6</b>	<b>357</b>	<b>1,682</b>	<b>-6.18</b>
<b>TOTAL DRUG OFFENCES</b>	<b>1,572</b>	<b>1,524</b>	<b>96.95</b>	<b>895</b>	<b>188</b>	<b>68</b>	<b>5</b>	<b>357</b>	<b>1,615</b>	<b>-2.66</b>
<b>TOTAL CDSA -POSSESSION</b>	<b>1,302</b>	<b>1,276</b>	<b>98.00</b>	<b>618</b>	<b>121</b>	<b>54</b>	<b>4</b>	<b>332</b>	<b>1,281</b>	<b>1.64</b>
Possession of Cocaine	205	204	99.51	150	41	2	1	1	282	-27.30
Possession of Heroin	7	7	100.00	6	3	0	0	0	8	-12.50
Possession of other Schedule I Drugs	117	111	94.87	79	17	3	0	2	128	-8.59
Possession of Cannabis	967	951	98.35	382	59	49	3	329	859	12.57
Possession - (Crystal Meth Methamphetamines	5	2	40.00	0	0	0	0	0	4	25.00
Possession - (Ecstasy) Methylenedioxymphetamine	1	1	100.00	1	1	0			0	∞
<b>TOTAL CDSA - TRAFFICKING</b>	<b>225</b>	<b>219</b>	<b>97.33</b>	<b>258</b>	<b>64</b>	<b>13</b>	<b>1</b>	<b>25</b>	<b>310</b>	<b>-27.42</b>
Trafficking Heroin	4	4	0.00	8	1	0	0	0	14	-71.43
Trafficking Cocaine	77	77	100.00	97	31	3	0	0	133	-42.11
Trafficking Other Schedule I Drugs	55	47	85.45	52	14	0	0	0	50	10.00
Trafficking of Cannabis	88	90	102.27	101	18	10	1	25	113	-22.12
Trafficking of Ecstasy	1	1	100.00	0	0	0	0	0	0	∞
<b>TOTAL CDSA - IMPORT. &amp; PRODUCTION</b>	<b>45</b>	<b>29</b>	<b>64.44</b>	<b>19</b>	<b>3</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>24</b>	<b>87.50</b>
Import/export Other CDSA drugs	2	2	100.00	2	0	0	0	0	0	∞

## CRIMINAL OFFENCE STATISTICS

Violation	2013 (Jan-Dec) Violations	Total Cleared	Clearance Rate (%)	Adult Males Charged	Adult Females Charged	YO Males Charged	YO Females Charged	YO Not Charged	2012 (Jan-Dec) Violations	2013 -2012 % change
Production - Other CDSA Drugs	4	1	25.00	1	0	0	0	0	6	-33.33
Production - Cannabis Marihuana - Schedule II	39	26	66.67	16	3	1	0	0	18	116.67
YOUTH CRIMINAL JUSTICE ACT	4	4	100.00	1	0	1	1	0	51	-92.16
TOTAL OTHER FEDERAL STATUTES	2	3	0.00	2	0	0	0	0	16	-87.50
Bankruptcy Act	0	0	0.00	0	0	0	0	0	0	0.00
Canada Shipping Act	1	1	0.00	1	0	0	0	0	8	-87.50
Customs Act	0	0	0.00	0	0	0	0	0	0	0.00
Excise Act	0	0	0.00	0	0	0	0	0	0	0.00
Immigration & Refugee Protection Act	0	0	0.00	0	0	0	0	0	0	0.00
Human Trafficking	0	0	0.00	0	0	0	0	0	1	-100.00
Firearms Act	1	2	200.00	1	0	0	0	0	7	-85.71
Other Federal Statutes	0	0	0.00	0	0	0	0	0	0	0.00
<b>CRIMINAL CODE TRAFFIC VIOLATIONS</b>	<b>1,440</b>	<b>697</b>	<b>48.40</b>	<b>521</b>	<b>109</b>	<b>6</b>	<b>0</b>	<b>2</b>	<b>1,381</b>	<b>4.27</b>
TOTAL IMPAIRED DRIVING	530	524	98.87	417	94	2	0	0	529	0.19
Impaired Operation Causing Death - Motor Vehicle	1	1	100.00	1	0	0	0	0	0	∞
Impaired Operation Causing Bodily Harm - Motor Vehicle	0	0	0.00	0	0	0	0	0	4	-100.00
Impaired Operation - Motor Vehicle	492	488	99.19	389	87	2	0	0	494	-0.40
Impaired Operation (drugs) - vehicle, vessel, aircraft	6	4	66.67	2	1	0	0	0	6	0.00
Fail or Refuse to Provide Breath Sample	31	31	100.00	25	6	0	0	0	25	24.00
TOTAL OTHER CRIMINAL CODE TRAFFIC VIOLATIONS	910	173	19.01	104	15	4	0	2	852	6.81
Dangerous Operation Causing Bodily Harm	3	2	66.67	1	0	0	0	0	2	50.00
Dangerous Operation	39	33	84.62	28	4	1	0	0	72	-45.83
Dangerous Operation - Flight Causing Bodily Harm	1	1	100.00	1	0	0	0	0	1	0.00
Dangerous Operation - Flight	13	6	46.15	3	0	3	0	0	15	-13.33
Fail To Stop Or Remain (Criminal Code)	1	4	400.00	0	0	0	0	0	706	-99.86
Failure to stop causing death	2	1	50.00	1	0	0	0	0	0	∞
Fail to Stop or Remain (Criminal Code)	779	54	6.93	4	4	0	0	2	7	679.00
Drive While Disqualified (Criminal Code)	71	71	100.00	65	7	0	0	0	48	47.92
Dangerous Operation of MV while Street Racing	1	1	100.00	1	0	0	0	0	1	0.00
<b>TOTAL CC VIOLATIONS (excluding traffic)</b>	<b>23,733</b>	<b>7,918</b>	<b>33.36</b>	<b>3,665</b>	<b>919</b>	<b>337</b>	<b>95</b>	<b>974</b>	<b>26,768</b>	<b>-11.34</b>
<b>TOTAL CC VIOLATIONS (including traffic)</b>	<b>25,173</b>	<b>8,615</b>	<b>34.22</b>	<b>4,186</b>	<b>1,028</b>	<b>343</b>	<b>95</b>	<b>976</b>	<b>28,149</b>	<b>-10.57</b>
<b>TOTAL ALL VIOLATIONS</b>	<b>26,751</b>	<b>10,146</b>	<b>37.93</b>	<b>5,084</b>	<b>1,216</b>	<b>412</b>	<b>101</b>	<b>1,333</b>	<b>29,831</b>	<b>-10.32</b>

Source: UCR Occurrence Statistics. Downloaded on February 27, 2014

2013 ESTIMATED

**\$148,546,460**



<span style="color: red;">■</span> SALARIES & BENEFITS \$133,258,420 (89.71%)	<span style="color: orange;">■</span> PURCHASED GOODS & SERVICES \$12,768,980 (8.60%)
<span style="color: blue;">■</span> CAPITAL FINANCING \$1,021,680 (0.69%)	<span style="color: grey;">■</span> INSURANCE & LEGAL \$1,497,380 (1.01%)

2013 ACTUAL

**\$148,780,352**



<span style="color: red;">■</span> SALARIES & BENEFITS \$133,226,149 (89.55%)	<span style="color: orange;">■</span> PURCHASED GOODS & SERVICES \$12,790,553 (8.60%)
<span style="color: blue;">■</span> CAPITAL FINANCING \$1,035,887 (0.70%)	<span style="color: grey;">■</span> INSURANCE & LEGAL \$1,727,763 (1.16%)



<span style="color: red;">■</span> COMMUNITY POLICING \$91,723,460 (61.75%)	<span style="color: blue;">■</span> SICK LEAVE, RETIREES & WSIB \$4,521,360 (3.04%)
<span style="color: orange;">■</span> POLICE SERVICES BOARD \$183,730 (0.12%)	<span style="color: grey;">■</span> OFFICE OF THE CHIEF \$1,322,540 (0.89%)
<span style="color: yellow;">■</span> FIELD SUPPORT \$50,795,370 (34.19%)	



<span style="color: red;">■</span> COMMUNITY POLICING \$91,169,750 (61.28%)	<span style="color: blue;">■</span> SICK LEAVE, RETIREES & WSIB \$4,237,097 (2.85%)
<span style="color: orange;">■</span> POLICE SERVICES BOARD \$172,465 (0.12%)	<span style="color: grey;">■</span> OFFICE OF THE CHIEF \$1,303,451 (0.88%)
<span style="color: yellow;">■</span> FIELD SUPPORT \$51,897,589 (34.88%)	



## (PROBLEM ORIENTED POLICING) POP PROJECTS

POP Projects remain a critical tool in assessing the total efforts of our proactive crime prevention initiatives. These included projects targeting traffic problems, disorderly activities, property crime, violent crime, prostitution and drugs. The following are examples of some of these initiatives within the three patrol divisions:

### DIVISION

# 01

POLICE

NOT CROSS

POLICE LINE

DO NOT CROSS

POLICE LINE

#### 01 PROJECT DE-RAILED

**GOALS** ▶ Address disorderly activities, drug and neighbourhood issues along the CN railway tracks between Sherman Avenue North to Hess Street North

**COST** ▶ Beat Officers and Crime Managers for 3 - 6 months

**RESULTS** ▶ 2 breach arrests, 2 charges laid, 2 LLA tickets, 46 HTA tickets, 11 warnings issued, 65 codeine pills found and 9 proactive special attentions

#### 02 PROJECT INDEPENDENCE

**GOALS** ▶ Reduce violence and disorder which is a by-product of drug trafficking in the downtown core

**COST** ▶ HEAT Unit, ACTION Team, Auxiliary Officers, Vice and Drugs and Crime Manager for 3 weeks

**RESULTS** ▶ 10 arrests, 29 charges laid, 2 warnings issued, \$3,021 drugs seized, \$343.20 cash recovered and 1 intelligence report submitted

#### 03 PROJECT RBG 2013

**GOALS** ▶ Address indecent acts, property crime and drug problems on the grounds of the Royal Botanical Gardens

**COST** ▶ All 4 divisional patrol squads, Mounted Patrol Unit and Auxiliary Officers for 3 - 6 months

**RESULTS** ▶ 3 arrests, 5 charges laid, 15 bylaw tickets issued, 4 warnings issued and proactive / special attentions

#### 04 PROJECT TRAUMA PREVENTION

**GOALS** ▶ Address community concerns about motorists and cyclists disobeying stop signs and increase traffic safety for motorists, cyclists and pedestrians along Sterling Street in university neighbourhood

**COST** ▶ All 4 divisional patrol squads, Divisional Safety Officers and Crime Manager for 4 weeks

**RESULTS** ▶ 81 HTA tickets, 80 warnings issued and increased citizen satisfaction about police services

# IN 2013

the three patrol divisions have

# INCREASED

the number of POP projects from

# 84 to 93.

## 01 PROJECT CRASH (Community Response Against Summer Havoc)

**GOALS** ▶ Address underage drinking and disorderly behaviour in parks, festivals, house parties, bush parties, drinking establishments and other public events

**COST** ▶ Beat Officers, Crime Manager and Youth School Officers for 2 months

**RESULTS** ▶ 5 arrests, 12 charges laid, 6 LLA tickets, 17 HTA tickets, 8 Bylaw tickets, 45 warnings issued, 101.2 grams of Marihuana and 1.1 grams of Hash seized, 1 intelligence report, 92 TTPA PONs, 14 Pre-charge Diversions, 15 STOP checks, and 3 RIDE lanes (640 vehicles stopped)

## 02 PROJECT SAND TRAP

**GOALS** ▶ Address citizens and businesses complaints about an increase in drug activities, property crime and traffic issues in the beach front area

**COST** ▶ Squad Officers, Divisional Safety Officers, ACTION Team, Mounted Patrol Officers, HEAT Unit, Crime Manager and Youth School Officers for 3 weeks

**RESULTS** ▶ 1 arrest, FTC Undertaking charges laid, 10 LLA tickets, 23 HTA tickets, 1 Bylaw ticket, 53 warnings issued and 26 proactive / special attentions; 26 RIDE lanes (7,001 vehicles stopped and 4 roadside tests administered)

## 03 PROJECT GOLD RUSH

**GOALS** ▶ Address community concerns about students loitering, drug and harassment activities in the Corman Neighbourhood near Glendale Secondary School

**COST** ▶ Youth School Officers over 15 weeks

**RESULTS** ▶ 20 arrests, 10 charges laid, 4 HTA tickets, 12 warnings issued, 25.1 grams of Marihuana seized and 4 stakeholder meetings and citizen satisfaction improved



## 04 PROJECT FULL MONTY

**GOALS** ▶ Reduce citizen's concerns regarding vehicular and foot traffic and suspected drug dealing in a Division 2 neighbourhood

**COST** ▶ 3 patrol officers, HEAT Unit and Crime Manager for 8 weeks

**RESULTS** ▶ Numerous arrests (possession of prohibited weapon, carry concealed weapon, CSDA Marihuana, CSDA Cocaine, CSDA Hash, CSDA Psilocybin, Proceeds of Crime Under \$5,000), 13 charges laid, 912 grams of marihuana, 25.13 grams of crack 10.17 hash and 15 grams of psilocybin (mushrooms) seized, 1 knife and 1 other weapon seized, and \$3,120 cash seized; citizens applauded police as the arrests and search warrant was being conducted

POLICE LINE

DO NOT CROSS

POLICE LINE

DO NOT

DIVISION

03

POLICE LINE

## 01 PROJECT KNOCK KNOCK... WHO'SIN THERE?

**GOALS** ▶ Reduce crime and incidents and enhance public safety in Division 3 through an organized offender management project by proactively locating and apprehending wanted parties

**COST** ▶ Squad Officers, Crime Managers, HEAT Unit and Media for 6 months

**RESULTS** ▶ 68 physical checks, 30 arrests including assault with a weapon, drug offences, unpaid child support, unlawfully at large, fraud and the execution of an 11 year old fail to appear warrant

## 02 PROJECT SAFE ON SIX

**GOALS** ▶ Reduce and prevent motor vehicle accidents along Highway 6 by increasing traffic enforcement

**COST** ▶ Squad Officers, Divisional Safety Officers, Marine Unit, Breath Techs and OPP for 3 months

**RESULTS** ▶ 972 HTA tickets issued, numerous stakeholder and public meetings

20

arrests

25.1

grams of  
Marihuana seized

4

HTA  
tickets

12

warnings  
issued

10

charges laid

4

stakeholder meetings  
and citizen satisfaction improved



# JOINT **FORCES OPERATIONS** INTERNAL **TASK FORCES**

## 01 PROJECT SHOWDOWN

**GOALS** ▶ Joint Forces undercover operation made up of OPP, Halton Regional Police, Brantford Police, Six Nations Police and Hamilton Police aimed at targeting those responsible for the theft and dismantling of stolen automobiles.

**COST** ▶ 1 Detective Constable for 10 months, 1 Detective for 12 months

**RESULTS** ▶ 59 arrests and 123 stolen vehicles recovered which were valued at \$1,718,500

## 02 PROJECT ORATE

**GOALS** ▶ Joint Forces undercover operation made up of Hamilton/Niagara RCMP and Hamilton Police aimed at intercepting and disrupting the trafficking of illicit drugs from Jamaica to Canada.

**COST** ▶ 1 Detective Constable for 12 months

**RESULTS** ▶ 1 arrest, 11 criminal charges, cocaine seizure, license suspension

## 03 PROJECT RESURGENCE (BEU)

**GOALS** ▶ Joint Forces operation made up of Niagara Regional Police, Halton Regional Police and Hamilton Police to investigate individuals who were trafficking heroin in the Niagara Region. These individuals also aligned themselves with two well-known Outlaw Motorcycle gangs.

**COST** ▶ 1 Detective and 3 Detective Constables for approximately 6 months

**RESULTS** ▶ 19 search warrants executed; 29 people arrested; offences included CDSA cultivation, trafficking, weapons trafficking, break and enter, assault, extortion and participating in a criminal organization; 8 firearms seized; 1 CEW; 1,700 marihuana plants; 1.5 ounces of heroin; 13 ounces of cocaine, 2 pounds of marihuana; 3 vehicles; 3 ATVs; 1 police tracking device; recreational travel trailer; club house and \$20,000 in Canadian currency. Project Resurgence significantly disrupted the criminal activities of the two Outlaw motorcycle gangs and the efforts to expand within the Niagara Region.



In **2013**,  
the Hamilton Police  
Service participated  
in many Internal  
Task Forces and Joint  
Forces Operations.  
These projects  
highlight three of  
those initiatives.



**2013**

# Business Plan Performance REPORT



## PUBLIC SAFETY

### GOALS

**1.1** ▶ Develop adequate and effective approaches to respond to crime and safety concerns.

### PERFORMANCE MEASURES

**1.1.1** ▶ Reduce violent crime.

### PERFORMANCE INDICATORS

- ▶ Violent Crime has decreased from 5,526 to 4,821; representing a 12.76% decline from the previous year.
- ▶ Significant decrease in these Violent Crime categories:
  - Assault Level II, Weapon or Bodily Harm - from 746 to 617, a 17.29% drop.
  - Assault Level I, Common Assault - from 2,376 to 2,061, a 13.22% decline.
  - Assaults Against a Peace Officer - from 115 to 95, a 17.39% drop.
  - Robbery - from 495 in 2012 to 407 in 2013; representing a 17.78% drop.
  - Criminal Harassment - from 246 to 192; a 21.95% decrease.
  - Utter Threats - from 859 to 749; a 12.81% drop.
- ▶ However, sizeable increase in these Violent Crimes:
  - Homicides jumped from 7 to 13 (+85.71%)
  - Sexual Offences Against Children increased from 28 to 36 (+28.57%).
- ▶ Violent Crime Clearance Rate fell slightly from 60.2% in 2012 to 59.8% in 2013.

### DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ Div. 1 Crime Managers have written 15 Operational Plans for various protests/rallies/events in Division 1 and assisted the patrol squads with 13 POP projects.
- ▶ Gangs and Weapons Enforcement Unit (GWEU) executed 16 search warrants and laid 75 criminal/drug charges. Joint Forces Project Phoenix was conducted with Waterloo RPS resulting in the arrest of 4 gang associates. GWEU partnered with Sault Ste Marie PS on a gun trafficking investigation that resulted in 2 arrests, recovery of 2 assault rifles and 14 gun charges.
- ▶ Vice & Drugs Conducted compliance checks and monitored high risk drug offenders.
- ▶ By the end of 2013, ACTION has submitted 481 intelligence reports (96.2% of total goal), 3,684

street checks (73.7% of total goal), 826 criminal debriefs (165.2% of total goal). Also conducted 3,059 bar and or building checks; 81,395 community contacts (162.8% of total goal) and 7,043 business contacts (176% of total goal).

- ▶ In 2013, Mounted Patrol conducted 230 Street Checks (95.8% of goal) and 30 Criminal Intelligence reports (50% of goal). In addition, they also arrested 35 people in higher violence-prone areas such as Hess Village and laid CDSA charges, assault, breaches as well as many causing disturbance by fighting charges.
- ▶ Corporate Planning presented Violence-Prone Areas in Hamilton - 3 YEARS LATER analysis results and 2003-2012 Crime Statistics in Hamilton Results to Police Services Board.
- ▶ The Ministry conducted an inspection of our Service in 4 areas of critical interest: Bail and Violent Crime, Police Response to High Risk Individuals, Preliminary Perimeter Control and Containment and Missing Persons. The inspection determined the extent to which the Board and the Chief have incorporated the Ministry Guidelines and into the Service's policies and procedures. Records and operational practices were also reviewed.
- ▶ The Ministry Inspection concluded that HPS met all requirements and required no recommendations for improvement.

## GOALS

**1.1** ▶ Develop adequate and effective approaches to respond to crime and safety concerns.

## PERFORMANCE MEASURES

**1.1.2** ▶ Reduce property crime.

## PERFORMANCE INDICATORS

- ▶ Property Crime has decreased from 18,621 to 16,307; representing a 12.43% decline from the previous year.
- ▶ Significant decrease in these Property Crime categories:
  - Possession of Stolen Property fell from 705 in 2012 to 158 in 2013; a 77.59% drop.
  - Theft of Motor Vehicle decreased from 2,249 to 1,748 (-22.28%).
  - Theft Over \$5,000 dropped 17.75% from 231 to 190.
  - Identity Theft fell 52.83%; from 53 to 25.
  - Identity Fraud dropped 28.24% from 347 to 249.
- ▶ However, there was a notable increase in the following:
  - Shoplifting Under \$5,000 - from 1,211 to 1,403 (+15.85%).
- ▶ Property Crime Clearance Rate fell from 18.7% to 17.07%.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ Div. 3 A squad has created POP Project Guardian in attempts to combat theft from autos in the Dundas area; Project ATV to combat ATVs and other off road vehicles trespassing and damaging property; Project Proactive in the Park was created to address the disorderlies in parks causing property damage and committing offenses in the Dundas area.
- ▶ BEAR identified commercial break and enter trend with similar MO and focused their investigative efforts on resolving incidents; arrested two males and over 20 charges laid. Project Early Bird identified a robbery of financial institution connected to bank robberies in other police agencies - joint investigation resulted in arrest of 3 males and many charges.
- ▶ Div. 3 HEAT Officers developed a project to target break and enters in the division and cleared 4 commercial entries and 7 residential entries.

## GOALS

**1.1** ▶ Develop adequate and effective approaches to respond to crime and safety concerns.

## PERFORMANCE MEASURES

**1.1.3** ▶ Reduce drug crime.

## PERFORMANCE INDICATORS

- ▶ Drug Crime has decreased 2.66% from 1,615 in 2012 to 1,572 in 2013.
- ▶ Significant decrease in these Drug Offences:
  - Possession of Cocaine fell from 282 in 2012 to 205 in 2013; a 27.30% drop.
  - Trafficking of Cocaine decreased from 133 to 77 (-42.11%).
  - Trafficking of Cannabis dropped 22.12% from 113 to 88.
  - Trafficking of Heroin declined 71.43%; from 14 to 4.
- ▶ However, notable increase in these Drug Offences:
  - Possession of Cannabis - from 859 to 967 (+12.57%).
  - Total CDSA Importation & Production - from 24 to 45 (+87.50%).
- ▶ Drug Offences Clearance Rate increased slightly from 96% to 96.95%.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ Vice & Drugs conducted compliance checks and laid breach charges to ensure a higher compliance rate.
- ▶ Vice & Drugs has surpassed their goal to date and have completed 15 community and internal presentations. Some of these presentations include Family Practice Nurses, John Howard Society, City of Hamilton By-Law, McMaster University Health Sciences and Practitioners, Corrections Canada, St. John Ambulance and the Hamilton Psychiatric

Hospital, Coast and Uniform Patrol parades.

- ▶ Div. 2 School Liaison Officers have completed 18 drug sweeps of area schools in partnership with the Divisional Youth Officers.
- ▶ Div. 3 A squad has created POP Project Project Joe's to address the Drug issues in and around 100 West 5th St.
- ▶ Div. 3 HEAT Officers completed 6 Judicial Orders and seized \$8,050 Marihuana; \$6,480 Heroin, \$6,800 Cocaine, \$1,050 Ecstasy and \$6,180 Proceeds of Crime and recovered \$12,000 stolen property, 10 stolen autos and seized 4 replica firearms.
- ▶ POP Project Dundas Driving Park was created by Div. 3 Officers to address the drug issues in the Dundas area.

## GOALS

**1.1** ▶ Develop adequate and effective approaches to respond to crime and safety concerns.

## PERFORMANCE MEASURES

**1.1.4** ▶ Reduce domestic violence incidents.

## PERFORMANCE INDICATORS

- ▶ 2013 Domestic Violence incidents have increased slightly from 6,362 to 6,377 (+ 0.23%).
- ▶ The number of charges laid, however, has decreased 10.84% from 1,365 to 1,217.
- ▶ It is important to note that while we have a goal to reduce domestic violence, it is also a priority for the Service to encourage more public reporting of crime such as domestic violence and sexual assault etc.
- ▶ The changes in the domestic violence numbers might be reflecting more reporting by the public.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ To decrease recidivism, Victims of Crime - Sexual Assault Unit (SAU) met with Catholic Family Services, Victim Services and Domestic Violence Unit to develop an early intervention model to connect offenders being released on Promise to Appear for domestic violence with community agencies available.
- ▶ Victims of Crime - SAU met with Crown's Office regarding victim-facilitated breaches and developed additional training information to be included in Domestic Violence Course which was run in November. Course was well received with positive feedback.
- ▶ A Domestic Violence Safety Plan video was added to the Block Training and all frontline officers viewed the video regarding Safety Plans for domestic violence. Domestic violence continues to be a topic in Block Training including domestic violence reporting updates, domestic violence risk management, safety planning and victim-assisted breaches. Training is

received well by all officers and supervisors. Training on domestic violence is also delivered to all recruit classes.

- ▶ Victim Services partnered with Interval House of Hamilton to provide service to young boys who have witnessed domestic violence.
- ▶ Victim Services implemented 2nd Hero's ProAction Boys Program which included the participation of 9 sworn male officers.
- ▶ Training Branch introduced increased training for all members on domestic violence through Block Training, Domestic Violence Officer Course, Recruit Training and Supervisory Training.
- ▶ Div. 3 SLO connected with Director of Interval House and created a domestic violence presentation specifically designed for youths and presented to School Boards.
- ▶ Domestic Violence detective discussed domestic violence on Cable 14.

## GOALS

**1.1** ▶ Develop adequate and effective approaches to respond to crime and safety concerns.

## PERFORMANCE MEASURES

**1.1.5** ▶ Reduce Other C.C. Incidents.

## PERFORMANCE INDICATORS

- ▶ Other C.C. Incidents have decreased 0.61% from 2,621 to 2,605.
- ▶ Significant decrease in these Other C.C. Violations categories:
  - Total Weapons Violations fell from 156 in 2012 to 109 in 2013; a 30.13% drop.
  - Fail to Appear Court Offences decreased from 725 to 386 (-47.76%).
- ▶ However, there was an increase in these Offences:
  - Counterfeit Money increased from 67 to 172 (+156.72%).
  - Bail Violations increased from 548 to 761 (+38.87%).
- ▶ Other C.C. Violations Clearance Rate increased from 84% to 86.45%.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ As part of the offender management strategy, Div. 2 Uniform Patrol officers conducted 26 CSO checks.
- ▶ Div. 3 Criminal Investigative Branch officers performed 140 Sex Offenders Registry checks in an attempt to reduce crime.
- ▶ Victims of Crime - CAB developed a strategic proposal for deployment of resources specific to the prevention of crime against seniors.
- ▶ Senior Support Officers delivered presentations on crimes against seniors (e.g. elder abuse, fraud) to various seniors groups within the city.

- ▶ Div. 2 D Squad officers have collectively completed 119 STOP /Bail Compliance checks and have charged 5 offenders criminally as a result and arrested 56 offenders who were wanted on 60 outstanding arrest warrants.

## GOALS

- 1.1** ▶ Develop adequate and effective approaches to respond to crime and safety concerns.

## PERFORMANCE MEASURES

- 1.1.6** ▶ Reduce total crime.

## PERFORMANCE INDICATORS

- ▶ Total Crime has decreased from 29,831 to 26,751; representing a 10.32% decline from 2012.
- ▶ Total Crime Clearance Rate fell slightly (-0.11%) from 38.04% to 37.93%.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ By the end of 2013, Mounted Patrol Unit made contact with 26,070 community members during regular scheduled shifts in addition to 152 community events that were attended by the Unit.
- ▶ GWEU members received training from HPS Firearms Officer and seized 6 firearms from expired registrants living within the community.
- ▶ Div. 1 B Squad ran a POP project centred on Sex Trade workers and their effect on Barton Street BIA and King Street East areas which resulted in increased enforcement in uniform and plain clothes capacity and netted 31 arrests and 36 criminal charges.
- ▶ Div. 1 C Squad reduced loitering along the rail lines and reduced damage to property along the rails as well as making the sidewalks safer for pedestrians in Westdate by addressing cyclists riding on the sidewalks.
- ▶ Div. 2 Crime Managers have implemented 38 POP projects in the year representing the concerns of each of Div. 2's 18 beats.
- ▶ Div. 3 Officers prepared and completed 37 POP projects in 2013.

## GOALS

- 1.1** ▶ Develop adequate and effective approaches to respond to crime and safety concerns.

## PERFORMANCE MEASURES

- 1.1.7** ▶ Reduce youth crime (number of youth charged and not charged).

## PERFORMANCE INDICATORS

- ▶ Youth Charged and Not Charged has decreased from 2,107 to 1,876; representing a 10.96% decline from 2012.
- ▶ Increased number of youth referred for extra-judicial

measures; from 180 in 2012 to 217 in 2013.

- ▶ Of 206 youth who completed diversion program, 10 re-offended later; representing 90.3% success rate.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ Youth Services Co-ordinator targeted youth drug offences through divisional secondary school drug sweeps where possible.
- ▶ Youth Officers also focused on known criminals to deter their activities by conducting STOP target compliance checks.
- ▶ Youth officer has participated in 7 drug sweeps.
- ▶ Div. 1 Youth Officer was approached by Administrator of Hebrew Academy to give thanks to HPS. He hosted a group of staff and students at the station and provided crime prevention and safety information.
- ▶ Div. 2 School Officers have conducted over 200 school visits and made 15 presentations.
- ▶ Div. 2 SSO has conducted 31 community presentations to various groups - LTC Facilities, Retirement Homes, Church Groups and other associations.
- ▶ Div. 2 School Officers shared expertise in restorative justice practices by co-facilitating 9 restorative justice circles for at-risk youth.
- ▶ Div. 2 Youth Officer completed 8 presentations related to youth crime trends and the YCJA.
- ▶ Div. 3 B Squad created POP Project D-Block to address the drug issues with the youth in the area of 1000 Upper Gage Ave.
- ▶ A detailed Substance Abuse Program completed by the Crime Prevention Coordinator was approved by the Superintendents of both School Boards and was presented by our YSOs numerous times across the city.
- ▶ The YSO conducted 38 drug sweeps and 6 substance abuse presentations in 2013.

## GOALS

- 1.2** ▶ Improve the safety of our community's pedestrians, drivers, cyclists and passengers.

## PERFORMANCE MEASURES

- 1.2.1** ▶ Provide traffic safety information to public.

## PERFORMANCE INDICATORS

- ▶ Increased number of participants at traffic safety information sessions.
- ▶ Provided continued traffic support to our community.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ A year-long Road Safety Education and Awareness Campaign was developed to raise understanding of driver and pedestrian safety rules and gain compliance on the use of safety equipment.
- ▶ Our Crime Prevention Centre volunteers handled a



12% increase in the Aggressive Driver Hotline calls with a total of 804 calls.

- ▶ The Safe Roads (including Red Lights, Stop Signs, Handheld Devices & Seatbelt Infractions) and Speed Watch Program were main focus.
- ▶ Speed Watch trailer was deployed 33 times in 2013. More than 252 individual locations were attended across the city resulting in a 9% increase in Speedwatch letters and a 47% increase in Safe Roads letters; a total of 12,186 citizens were notified of their infractions.
- ▶ The Auxiliary Unit participated in RIDE Lane Specials during the holiday season contributing 70 hours of service.
- ▶ Auxiliary Officers attended 22 traffic patrol events including races, parades and festivals.
- ▶ In May, HPS launched a Road Safety app which can be easily downloaded and accessed by scanning the dedicated QR code or mobile URL. The information included Traffic Safety Collision Reporting; demerit points, safe cycling distracted driving; impaired driving, aggressive driving feedback, access to HPS social media.
- ▶ Over 1,000 downloads of the Road Safety app.
- ▶ 11 holiday weekend initiatives conducted resulted in 4,682 speeding, 287 distracted driving, 388 aggressive driving offences, 18 seat belt offences, 29 impaired driving offences and 70 equipment violations.
- ▶ Of 484 total breath tests conducted, Last Drink Program also asked accused where they had been drinking in order to identify irresponsible licenced establishments. As a result, 56 bars were identified and letters of caution were sent.
- ▶ Project Road Worthy was implemented with the focus on inspection of heavy truck on 7 occasions; resulting in 501 Offence Notices issued for heavy truck violations - Div. 1 (236 Offence Notices), Div. 2 (92 Offence Notices), Div. 3 (139 Offence Notices).

## GOALS

**1.2** ▶ Improve the safety of our community's pedestrians, drivers, cyclists and passengers.

## PERFORMANCE MEASURES

**1.2.2** ▶ Increase traffic enforcement.

## PERFORMANCE INDICATORS

- ▶ In 2013, a total of 67,463 Provincial Offence Notices (PONs) were issued; a decrease of 2.6% from 69,261 issued in 2012.
- ▶ Hazardous Violations (red light, stop sign infractions, speeding, careless and distracted driving) have decreased 5.39% over 2012; from 51,319 to 48,555.
- ▶ Non-hazardous Violations (seat belt, fail to

surrender permits etc.) increased 5.38% from 17,942 to 18,908.

- ▶ However, RIDE Stops have increased 4.5% from 228,315 to 238,454.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ In 2013, the Mounted Patrol Unit had handed out a combined total of 507 PONs and By-law Notices, exceeding their goal by 1.4%. The majority of the PONs included moving violations and cell-phone infractions while By-law notices included nuisance by-law offences and parking violations.
- ▶ Marine Officers developed POP Project Operation Scallyway and gathered intelligence data relating to 518 Vehicles, 519 Boat Trailers, 456 Vessels, Vehicles and Trailers resulting in 10 Criminal Intelligence Reports, 17 persons of interest, 19 vehicles of interest and 23 vessels of interest.
- ▶ Div. 3 issued 27,353 PONs in 2013 - 5,874 from A Squad; 5,185 from B Squad; 4,562 from C Squad and 5,783 from D Squad.
- ▶ ACTION team issued 4,970 PONs reaching 124.3% of year-end goal.
- ▶ Central Breath Unit issued 6,438 Offence Notices, averaging 89 per officer per month.

## GOALS

**1.2** ▶ Improve the safety of our community's pedestrians, drivers, cyclists and passengers.

## PERFORMANCE MEASURES

**1.2.3** ▶ Reduce impaired driving.

## PERFORMANCE INDICATORS

- ▶ 2013 Impaired Driving has increased from 529 incidents to 530 as per the UCR Occurrence Reports.
- ▶ In 2013, there were 121 motor vehicle collisions that involved alcohol as compared to 107 in 2012 (+13.1%).
- ▶ Impaired driving investigations training was implemented during 2012-2013 Block Training.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ To address impaired driving, Div. 1 A Squad conducted over 50 RIDE lanes.
- ▶ Div. 1 B Squad officers issued a total of 3,477 Provincial Offences and Bylaw Offence tickets. They completed 13,235 road side tests and issued 13 equipment warning, 198 Other Criminal Charges.
- ▶ Div. 1 C Squad through normal patrol and use of enforcement cars, assisted in the reduction of collisions, injuries and fatalities by issuing 2,833 PONs.
- ▶ Div. 2 A Squad issued 2,878 PONs, 1,210 HMs and 1,781 Other; with 80% of officers issuing 10 or more PONs monthly.

- ▶ Div. 2 B Squad issued 13,336 PONs averaging 336 per month. As of October 31, they have conducted 76 RIDE lanes, inspected 15,284 vehicles and administered 44 roadside tests.
- ▶ Div. 2 D Squad issued a total of 3,838 tickets in 2013. At year-end, they completed 134 RIDE Lanes with a total of 26,262 vehicle stopped.
- ▶ Div. 2 Crime Managers validated a number of community complaints in relation to traffic safety and by sharing this information with patrol and divisional safety officers, 13 POP projects specifically targeting road safety were implemented.
- ▶ Div. 3 A Squad conducted 193 RIDE Lanes resulting in 15,662 vehicles stopped, 29 ASD demands, 4 impaired and 9 CDSA.
- ▶ Div. 3 B Squad created 12 Days of Christmas project; conducted 10 RIDE lanes stopped 1,221 vehicles, 2 warnings.
- ▶ Div. 3 C Squad conducted 191 RIDE lanes, stopped 9,662 vehicles, 1 CDSA, 11 PONs, 1 Part III & 28 equipment warnings.
- ▶ Div. 3 D Squad conducted 125 RIDE lanes resulting in 13,579 vehicles stopped, 67 PONs, 105 72-hour suspension, 22 tests, 2 impaired, 4 CDSA arrests, 3-day suspension, 7 day suspension, 1 Part III no insurance and 1 suspended driver.
- ▶ ERU/EDU participated in 50 RIDE lanes.
- ▶ Marine helped with targeted enforcement and educated pleasure craft operators on boating safety through "Operation Dry Dock" during boating season.

## GOALS

**1.2** ▶ Improve the safety of our community's pedestrians, drivers, cyclists and passengers.

## PERFORMANCE MEASURES

**1.2.4** ▶ Reduce motor vehicle collisions.

## PERFORMANCE INDICATORS

- ▶ Total MVCs have decreased 2.06% from 8,800 to 8,619.
- ▶ Of the total MVCs, Property Damage MVCs have dropped 19.5% from 1,600 to 1,288; Personal Injury MVCs fell 10.4% from 1,448 to 1,297 and Citizens Reported MVCs increased 4.9% from 5,752 in 2012 to 6,034 in 2013.
- ▶ Total number of fatal MVCs fell 22.2% from 18 to 14.
- ▶ In 3 of the 14 fatal MVCs, alcohol was a factor while 4 of the 14 involved speeding.
- ▶ Drive for Life - a simulator-based training was introduced to all recruits and all sworn officers and supervisors will receive training by June 2014.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ POP Project 8 is enough 2 targeted speeding along

the Hwy 8 corridor in Stoney Creek and issued a total of 229 PONs and 9 Part III summonses.

- ▶ Div. 2 Safety Officers implemented POP Project CPON 78.1 and focused on distracted driving specifically related to cell phone violations and issued 116 PONs.
- ▶ Div. 2 Seniors Support Officer conducted 10 community presentations with emphasis on encouraging seniors to cross at intersections controlled by traffic signs and also to visually check both ways when crossing an intersection.
- ▶ POP Project RUST was aimed at removing unsafe motor vehicles from our roadways, 61 vehicles were pulled over for inspections resulting in 45 being towed as "unsafe" representing a 66% fail rate.
- ▶ Project Protector was created to educate and address unsafe driving practices of motorist when approaching school buses lading or unloading students on the roadway; resulting in 8 PONs and 2 warnings.
- ▶ High collision intersections were identified and enforcement efforts stepped up in these identified complaint areas.
- ▶ HPS volunteers produced 10,415 letters sent to violators of red lights and stop signs, cell phones & seat belts, 1,771 letters sent as a result of Speed Watch.

## GOALS

**1.3** ▶ Provide more knowledge and skills to the public on how to prevent and reduce crime in our community.

## PERFORMANCE MEASURES

**1.3.1** ▶ Use all available means of communication to inform the public.

## PERFORMANCE INDICATORS

- ▶ Increased public education opportunities.
- ▶ Increased public awareness of police crime prevention and public safety programs.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ Volunteers remained very active in the Lock-It-or-Lose-It program - 37,343 cars were checked in neighbourhoods throughout the city.
- ▶ The CAT Program was also heavily promoted but the interest from the community has fallen greatly.
- ▶ CPC Volunteers actively went through neighbourhoods giving out 440 Safeguard information pamphlets.
- ▶ Auxiliary Officers canvassed 1,500 central mountain homes to distribute crime prevention information in response to residential break and enters.
- ▶ Another 300 homes were canvassed to educate residents regarding graffiti and the Safeguard Program.

- ▶ 57 Safeguard Audits (business and residential) were completed and Video Surveillance questionnaires were introduced with business audits.
- ▶ Through the CROMS database, high collision intersections have been identified and Division Safety Officers increased enforcement efforts around these areas.
- ▶ Victims of Crime - Child Abuse Branch (CAB) Unit revised, updated and re-launched Be Aware Take Care Handbook in both print and electronic versions.
- ▶ CAB also presented at Citizens Police College and Urban Native Homes Senior Residence and to staff at Wild Waterworks Hamilton and St. Joseph's Hospital.
- ▶ Over 1,044 victims of Break and Enter incidents were called back by volunteers and offered free Safeguard audits.
- ▶ To improve cyclist safety, Div. 1 B Squad implemented a POP project focusing on cyclist and the adherence of the HTA and city bylaws. The educational component of Project Stay Calm and Cycle On proved to be very effective and the final numbers were 1 arrest, 98 PONs and 123 warnings.

## GOALS

**1.3** ▶ Provide more knowledge and skills to the public on how to prevent and reduce crime in our community.

## PERFORMANCE MEASURES

**1.3.2** ▶ Tailor information to reach as many members of the community as possible.

## PERFORMANCE INDICATORS

- ▶ Cyclemania trained 5,184 students on the importance of helmets in preventing head injuries during the 16 week program.
- ▶ Seniors Support Officers created presentations regarding ongoing crime trends directed at seniors and how they can protect themselves from being victimized.
- ▶ School Officers tailored their programs according to needs of their community.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ Public Health, McMaster Children's Hospital, school boards and HPS created Hamilton Helmet Initiative. HPS actively participated in the HHI's creation and over 4,481 low cost helmets were purchased.
- ▶ At year end, Div. 1 Seniors Support Officer provided 58 presentations to seniors groups and all were well received.
- ▶ Our Public Order Unit conducted 12 inspections of towing procedures.
- ▶ Alarm Unit provided public with newsletters, public displays to educate them of false alarm reduction information.

- ▶ ERU/EDU and K-9 Officers attended events such as Pro-Action, Police in the Park, Cops Kids and Fishing, School Presentations, Recruit Nights, Bomb Threat Planning to corporate partners to provide education and promotion of HPS Emergency Response Unit to the community.
- ▶ Fraud Officers created a Victim of Fraud bookmark and disseminated by Reception members at all HPS stations to citizens who report fraud incidents at HPS.
- ▶ Fraud Branch also attended 8 community presentations to provide protection tips on fraud scams and what steps to take when becoming a victim of a fraud incident.

## GOALS

**1.3** ▶ Provide more knowledge and skills to the public on how to prevent and reduce crime in our community.

## PERFORMANCE MEASURES

**1.3.3** ▶ Create new crime prevention programs or modify existing programs to expand services and engage a broader audience.

## PERFORMANCE INDICATORS

- ▶ Improve working relationships with media and other stakeholder groups.
- ▶ Crime Prevention Branch expanded Safeguard Program, completed detailed Substance Abuse Program designed to educate Grade 6 students, facilitated a Taxi Cab Safety Forum and created a 30 second auto theft prevention video.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ Div. 3 Crime Managers released POP project information to the media, local newspaper and use social media to inform the public.
- ▶ They also attended multiple meetings with councillors in relation to traffic concerns, ATVs, truck route non-compliance and neighbourhood issues.
- ▶ Crime Prevention Branch facilitated a 32-hour training session for Auxiliary Officers to enhance their Crime Prevention Through Environmental Design (CPTED) knowledge for the purpose of expanding the Safeguard Program to include free security audits for small businesses.
- ▶ This training enabled our Service to better meet the needs of the community and dramatically increased the number of Safeguard security audits.
- ▶ Auxiliary Officers performed 38 small business audits and 18 residential audits, the most Safeguard Audits in a decade.
- ▶ The Taxi Cab Safety Forum was attended by about 50 cab drivers from Hamilton. The forum was well received by cab drivers and the media.
- ▶ 30 second auto theft prevention video was shown at

Hamilton Bulldog Hockey games and on Youtube.

- ▶ Crime Prevention coordinated 2 Drug Drop Off days to allow the community to dispose of unused or expired prescription drugs in a timely, safe manner.
- ▶ In 2013, HPS volunteers distributed a record 37,343 Lock-It-Or-Lose-It flyers on vehicles.



## COMMUNITY MOBILIZATION

### GOALS

**2.1** ▶ Work with the public to share responsibilities for community safety problems and issues.

### PERFORMANCE MEASURES

**2.1.1** ▶ Meet with community leaders to identify police and non-police responsibilities.

### PERFORMANCE INDICATORS

- ▶ Increased number of agencies, organizations and foster connections with Hamilton Police.
- ▶ Increased awareness of police responsibilities.

### DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ Community Relations Co-ordinator worked closely with a number of communities and organizations (e.g. Aboriginal & First Nations Peoples, Afghan Community, Afro Caribbean Cultural Association, Community Coalition Against Racism, East Asian Community, Hindu Community etc.) to cement necessary bridge-building work and enhance police/community relations.
- ▶ Div. 1 Seniors Support Officer continued meetings with all of our community partners to evaluate and improve the roles of the institutions and police.
- ▶ Victims of Crime - CAB Unit continues to engage community partners and committees to ensure roles are understood and police and non-police initiatives are shared. Active committees include: Child Welfare Committee, Forensic Steering Committee, Hamilton Children's Aid Societies, Child Abuse Branch of HPS, CAAP team at McMaster Children's Hospital; Child Sexual Assault Committee, and High Conflict Committee.
- ▶ Traffic Branch maintained status on various city and provincial committees. These include: The City of Hamilton Transit Committee, Pedestrian Mobility Master Plan Committee, Strategic Road Safety Action Plan, Hamilton Maritime Commerce Resumption Plan Committee, Adequacy Standards Committee as it pertains to Speed Measuring

Devices, Adequacy Standards Committee as it pertains to Alcohol Detection Instruments, MTO and Police working group, OACP Traffic Committee, OACP Traffic Sub-committee, OACP Legislative & Enforcement Sub-committee, OACP Motor Officers Sub-committee, City of Hamilton Master Plan as it pertains to the Truck Routes Committee, Pedestrian Mobility Committee, Cycling Committee, Speed Watch, the Speed Watch Trailer; Aggressive Drivers Hot line, etc.

- ▶ Div. 1 Crime Managers worked in conjunction with Municipal Bylaw enforcement, AGCO, Emergency Shelters, BIAs and neighbourhood groups to help manage and support community initiatives which benefit the neighbourhoods involved.

### GOALS

**2.1** ▶ Work with the public to share responsibilities for community safety problems and issues.

### PERFORMANCE MEASURES

**2.1.2** ▶ Work with the community so they can take the lead in helping the police.

### PERFORMANCE INDICATORS

- ▶ Increased cultural relations and respect for differences.
- ▶ Increased cultural awareness and connections.
- ▶ More volunteers trained to share responsibilities for promoting Aggressive Driver Hotline and continue Break and Enter Callback program.

### DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ Community Relations Coordinator Worked with a wide spectrum of diverse community members, organizations and agencies seeking information and navigational aid through the policing terrain, especially as it relates to discrimination, bias, racism, Islamophobia, Homophobia, Anti-semitism as well as Anti-Aboriginal discrimination and other related forms of hatred.
- ▶ Divisional Officers initiated POP projects to share responsibility with the community in resolving identified concerns.
- ▶ Crime Managers of all three divisions continued to establish open lines of communication with the ward councillors, BIAs, as well as various community groups to strengthen the police/community relationship.
- ▶ Negotiated, mediated and worked assiduously to resolve related conflicts and enhance cross cultural relations and respect for differences.
- ▶ Hosted several community forums and events designed to increase cultural awareness and foster connecting across differences.



- ▶ As the number of calls from the Aggressive Driver Hotline continued to increase through the years, more volunteers were trained to handle the calls.
- ▶ Intelligence Branch GWEU members delivered two presentations to service clubs detailing how the community can better assist HPS with the identification and investigation of possible gang activity.
- ▶ Victims of Crime - SAU modified their Anonymous Report of Sexual Assaults to make it more efficient and easy to complete. They also added Elizabeth Fry Society and Public Health to increase the community involvement of reporting sexual assaults for the purpose of ViCLAS.

## GOALS

**2.1** ▶ Work with the public to share responsibilities for community safety problems and issues.

## PERFORMANCE MEASURES

**2.1.3** ▶ Achieve efficiencies of service in order to make better use of our resources.

## PERFORMANCE INDICATORS

- ▶ Enhanced customer satisfaction with police services.
- ▶ Increased visibility of police officer on horseback gives community a safe feeling and draws them to the business areas throughout the City.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ The Mounted Patrol Unit attended 152 Community Events with numerous other units within the Service.
- ▶ The Mounted Patrol Unit visited 253 BIAs throughout the region receiving positive feedback from all areas.
- ▶ Div. 2 Seniors Support Officer made 41 community referrals.

## GOALS

**2.2** ▶ Increase the use of all media to communicate with the public.

## PERFORMANCE MEASURES

**2.2.1** ▶ Increase training, knowledge and use of social media.

## PERFORMANCE INDICATORS

- ▶ Recruiting Branch has over 1,100 followers.
- ▶ Auxiliary Twitter account increased followers by 95%, from 371 to 725.
- ▶ Social media training provided to more HPS units.
- ▶ A review of analytics on social media platforms indicated the Service has increased its ability to reach citizens.
- ▶ By the end of 2013, the Service attained 10,000+ friends on Facebook and over 10,000 followers on its Twitter accounts.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ Recruiting Sergeant trained both Recruiters to use Twitter to provide short, timely messages to our community and potential candidates and for succession planning.
- ▶ Auxiliary tweets raised awareness regarding traffic safety including impaired driving, winter driving and road closures.
- ▶ A Twitter account was created and updated regularly for Div.3 to educate the public with safety tips.
- ▶ All Auxiliary Officers were provided training sessions on Social Media.
- ▶ Information was also shared on Twitter about Safeguard Audits and Crime Prevention.
- ▶ Major cases and missing persons investigations receive substantial views on social media, in the 30,000+ range.
- ▶ In 2013, the Victims of Crime Branch had 1,723 Tweets, 902 followers and 6 Tweets translated into 5 languages.

## GOALS

**2.2** ▶ Increase the use of all media to communicate with the public.

## PERFORMANCE MEASURES

**2.2.2** ▶ Update HPS website.

## PERFORMANCE INDICATORS

- ▶ Preliminary work has begun on a new website.
- ▶ Regular updates of current website when required.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ The Auxiliary Unit also used the HPS website and Y108 to share information with the public on crime prevention measures.
- ▶ New website will utilize new technology. In the interim, social media platforms have been incorporated in the existing Service website.
- ▶ HR post all sworn and civilian jobs on the HPS and City of Hamilton websites, increasing transparency and continuing to share information on vacancies with our community stakeholders.

## GOALS

**2.2** ▶ Increase the use of all media to communicate with the public.

## PERFORMANCE MEASURES

**2.2.3** ▶ Use all media to provide consistent and current information to the public.

## PERFORMANCE INDICATORS

- ▶ Increased use of all media such as publications, news releases etc. to distribute information.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ A Recruiting video was developed to demonstrate physical testing.
- ▶ Jobs are announced via Twitter & sent out to over 100 community contacts.
- ▶ Investigators have submitted several media releases for missing persons, murder investigations etc.
- ▶ ACTION team continued to provide current information to the public by maintaining regular publication of an electronic ACTION Newsletter which is sent out to community members and stakeholders.
- ▶ Support Services used media releases through TV, print and social media to educate the public on holiday weekend enforcement initiatives, Bulldogs/ RIDE initiatives, and Heavy Truck enforcement.
- ▶ Increased use of bulletins, newsletters and updates on HPS website to promote awareness of impact of false alarms on police resources.

## GOALS

**2.3** ▶ Reach out and work with all communities to enhance representation in the stakeholder groups of the Hamilton Police Service.

## PERFORMANCE MEASURES

**2.3.1** ▶ Identify and communicate towards inclusivity with community members.

## PERFORMANCE INDICATORS

- ▶ HPS Recruiting attended over 100 information sessions and community events to promote career in policing.
- ▶ Annual award for diverse youth interested in a police career at John C. Holland Award Banquet.
- ▶ Volunteer Administrator expanded representation in post-secondary venues.
- ▶ All HPS units and branches continue to dialogue and engage community members.
- ▶ Positive feedback from community members and agency on successful projects organized by HPS.
- ▶ Increased partnership with neighbourhood groups through Pro Action initiatives, park and walks and BIA groups.
- ▶ Facilitated youth and adult programs for racialized communities resulting in positive interaction with our police service.
- ▶ 2013 Citizens Police College was an overwhelming success with 40 diverse candidates attending the 6-week course
- ▶ The annual youth program "The Journey" presented 12 officers with opportunity to take 10 Roma youth on team building trip to Circle Square Ranch for rock climbing, archery and horseback riding.
- ▶ Crime Prevention Coordinator also partnered with

Youth Coordinator to create a presentation to show student teachers at Brock University the importance of educators working with law enforcement to enhance the school environment

- ▶ Organized activities with diverse communities helped to foster mutual respect and understanding.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ HPS Recruiting continues outreach community events.
- ▶ Volunteer Administrator doubled Mohawk co-op placements with additional presentations being given to Police Foundations classes.
- ▶ Placement students from Mohawk, Humber, Sheridan, Niagara and Trios College, National Academy, Redeemer University, McMaster etc.
- ▶ The Ancaster CPC continues to operate the volunteer clothing drive for the Eval Rothwell Centre with 272 bags of clothing donations.
- ▶ Div. 1 A Squad officers continued to participate in community events supporting community groups in their division.
- ▶ Div. 1 B Squad created Project BOOK 'EM for the purpose of assisting Queen Victoria School students with their literacy development needs. The program ran for 3 full terms and was very well received.
- ▶ COAST officers regularly refer clients to resources such as the Mood Disorder Clinic or Health Care Connect.
- ▶ Div. 1 School Officers have made contact with Youth probation officers 70 times. Youth Officer has also maintained and updated the STOP targets throughout the year.
- ▶ Div. 2 School Officers have had weekly meetings with John Howard Society worker to share information, strategy development, problem solving and mentoring of at-risk youth.
- ▶ Div. 2 Community Services conducted a total of 187 presentations in schools and community groups. They were also in regular contact with the Community Action Program for Children and the Community Access to Children's Health Program to offer ongoing support.
- ▶ Div. 2 D Squad Officers organized a badminton challenge for 30-35 youths from the Sikh Community.
- ▶ Div. 3 A Squad created a POP Project Alphabet to assist teachers in Dundana Elementary School in combating illiteracy.
- ▶ Victims of Crime Units provided presentation to Urban Native Homes residents. Hate Crime Unit participated in Aboriginal Youth and Education Conference promoting recruitment with HPS and presented Hate Crime presentation to Committee Against Racism.



## KNOWLEDGE, SKILLS & EXPERIENCE

### GOALS

**3.1** ▶ Improve and utilize the knowledge, skills and experience of our employees so we can meet the needs of the community.

### PERFORMANCE MEASURES

**3.1.1** ▶ Increase the number and involvement of both sworn and civilian members in projects, programs and career development.

### PERFORMANCE INDICATORS

- ▶ Increased training opportunities for all employees.
- ▶ Increased partnerships with community groups for our members.
- ▶ Reduction in wait times with individuals apprehended and taken to St. Joseph's EPT with the introduction of the Mobile Crisis Rapid Response Team.
- ▶ Noted decrease in number of address verifications and increase of communication between frontline and the Sex Offenders Registry Office.
- ▶ Identification of members for training opportunities.

### DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ Enterprise Resource Planning Analyst in HR provided training on use of Excel for Microsoft roll-out.
- ▶ Labour relations training provided to Senior Officers and Supervisors. "Labour Minute" has been created and circulated to all senior officers summarizing recent case law that impacts policing.
- ▶ All Auxiliary Officers were provided training sessions on ACTION, Crimes against Seniors, COAST and Domestic Violence.
- ▶ Volunteers continued a clothing drive for the Eva Rothwell Centre.
- ▶ Volunteer Administrator has made presentations and overseen presentations at Mohawk College, McMaster University, Trios College, National Academy with volunteer co-op placements and job shadow experiential learning with Mohawk, Humber, Niagara and Trios Colleges, National Academy, McMaster and Redeemer Universities.
- ▶ Crime Prevention Coordinator facilitated the annual Cop Camp for about 100 children between 9 and 12 including lesson plans on bullying, bicycle safety and gambling awareness.
- ▶ Also worked with HCCI to reinvent the Citizens Police College by including candidates from a wide range of diverse backgrounds.
- ▶ Div. 1 A Squad had 3 officers trained in CIT, BEU and

Surveillance.

- ▶ COAST furthered the Critical Incident Training program for 18 sworn members and 2 dispatchers.
- ▶ Div. 1 School Officers have cooperated with HEAT, Crime Managers and uniform patrol officers to conduct 30 drug sweeps.
- ▶ Div. 2 Youth Officer, SLO and patrol conducted 18 drug sweeps.
- ▶ Victims of Crime - SAU created and implemented specialized divisional training for 2 members of each squad/CID team of each division assisting in the knowledge and interaction with SOR.
- ▶ Training provided to Auxiliary Officers to make them viable candidates for employment positions within HPS.

### GOALS

**3.1** ▶ Improve and utilize the knowledge, skills and experience of our employees so we can meet the needs of the community.

### PERFORMANCE MEASURES

**3.1.2** ▶ Increase training for all crime analysts.

### PERFORMANCE INDICATORS

- ▶ Crime Information and Analysis Unit approved by Police Services Board.

### DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ Crime Analysis Coordinator has provided training to Division Analysts on working with Niche to extract crime data for analysis.

### GOALS

**3.1** ▶ Improve and utilize the knowledge, skills and experience of our employees so we can meet the needs of the community.

### PERFORMANCE MEASURES

**3.1.3** ▶ Increase the number and involvement of sworn and civilian members in mentoring opportunities.

### PERFORMANCE INDICATORS

- ▶ Increased number of mentoring sessions.
- ▶ Increased number of mentors and candidates for mentoring sessions.
- ▶ Increased knowledge and skills of members in communication, presentations and lesson planning.
- ▶ Increased succession planning initiatives.
- ▶ Increased opportunities for instructors in training courses.

### DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ 15 new Auxiliary Officers were recruited and sworn-in.
- ▶ The Auxiliary Coach Officer program was enhanced

to include a structured written assessment that provides feedback to the Auxiliary recruit, Auxiliary Training Sergeant and Auxiliary Coordinator.

- ▶ 16 Auxiliary Officers received their 2013 Fitness Pins.
- ▶ Opportunities for CPTED, Safeguard, Bike, CCTV, Station Tour, MPU and Safe-Talk Suicide Prevention Training provided to Auxiliary.
- ▶ 6 Div. 1 A Squad officers worked with BEA, SAU and CID and mentored 8 officers on patrol supervisory responsibilities.
- ▶ 126 COAST relief shifts filled by patrol officers in the 3 divisions.
- ▶ The Mobile Crisis Rapid Response Team was created in Div. 1.
- ▶ Div. 1 HEAT Officers have mentored 3 uniform patrol officers.
- ▶ Div. 2 detective teams delivered GIT training (interview and statement taking, scene management, exhibit and property control, photo line-up) to the squads.
- ▶ 23 Div. 3 officers were mentored in HEAT, CID and SLO duties.
- ▶ Vice and Drugs provided opportunities for recruits to shadow the execution of CDSA search warrants, search and dismantal where required. On other occasions, the units have attended to transport and observe the execution of warrants.
- ▶ VOC-CAB provided opportunity for officer to job-shadow and work on sexual assault and physical abuse cases with them.
- ▶ Homicide Unit passed on investigative skills and knowledge to 2 Detective Constables so that they can undertake thorough, lawful and successful investigations.
- ▶ The 2012-2013 Block Training cycle provided opportunities to 43 sworn and civilian members of varying ranks to present topics, insight and information to other members. The 2013-2014 Block cycle will involve over 20 sworn and civilian members.
- ▶ In addition, opportunities to share knowledge have been provided through other courses such as Major Case Management, Powercase, Domestic Violence Investigator, General Investigator Training, Coach Officer Training, Recruit Training and Use of Force Training.

## GOALS

**3.2** ▶ Give volunteers meaningful work.

## PERFORMANCE MEASURES

**3.2.1** ▶ Increase the number of volunteer hours for each program.

## PERFORMANCE INDICATORS

- ▶ Increased CPC volunteer hours.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ CPC volunteers have now aligned with hourly requirements of Auxiliary and Victim Services units and complete 12 hours per month as a minimum.
- ▶ 3 Victims Services volunteers attended the office regularly to assist with outgoing calls to victims identified by Victims Services staff as needing contact and support.
- ▶ Volunteers assisted with Victim Services outdoor benches being refurbished, hosting the ceremony honouring victims of crime and staffing Open House and information tables.

## GOALS

**3.2** ▶ Give volunteers meaningful work.

## PERFORMANCE MEASURES

**3.2.2** ▶ Increase the opportunities for volunteer involvement.

## PERFORMANCE INDICATORS

- ▶ Created co-op Placement Program for Mohawk Social Service Worker student.
- ▶ Provided commendations and valuing initiatives to volunteers to acknowledge contributions.
- ▶ Called on volunteers to address citizen concerns by providing a visible presence within the community.
- ▶ Used more volunteers in training courses.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ Victim Services completed first co-op placement student from Mohawk Social Service Worker program.
- ▶ Victim Services brochures were updated and disseminated to reflect changes in programs.
- ▶ A new work station and computer was set up for volunteer use during staff hours. Volunteers were provided an additional opportunity to volunteer on scene (every Thursday) and after hours.
- ▶ Div. 2 Crime Managers and DSOs worked together and utilized volunteers to quality traffic complaint areas that require enforcement.
- ▶ Volunteers have conducted a total of 145 traffic-related volunteer events including Speed Watch, Stop Sign, Red Light and Lock-it-or-Lose-it.
- ▶ Auxiliary Unit continued to improve relationships within the community by increasing the number of station tours provided and continuing to attend community events.
- ▶ Records Business Centre provided focused training sessions to lobby volunteers on relevant Records functions in order to better assist citizens inquiries including information on new online process.
- ▶ Auxiliary members are involved in the delivery of Immediate Rapid Deployment Training, assisting with set-up and tear-down and as actors during



simulated exercises.

- ▶ Auxiliary members are supported by the Training Branch with training to enhance their skills and become more involved with HPS in more meaningful ways.
- ▶ CPC volunteers are now active with the Police Museum, have received training and assist with the CCTV monitoring, have opportunities to be trained as infant carseat technicians by HPS volunteer instructors, have been offered Effective Presentation course as well as the opportunity to obtain HPS Fitness Pin.
- ▶ Also new in 2013, volunteers are able to participate with the Mounted Patrol Unit and a new Senior Safety Abuse Awareness pamphlet was created in partnership with the Crimes Against Seniors Unit.

## GOALS

**3.2** ▶ Give volunteers meaningful work.

## PERFORMANCE MEASURES

**3.2.3** ▶ Partner with youth serving agencies such as the Scouts, Venturers etc. to recruit young volunteers.

## PERFORMANCE INDICATORS

- ▶ Continue to expand existing volunteer programs.
- ▶ Expand partnerships within the community and encourage volunteers to participate in outreach programs.
- ▶ Coordinated increase in the use of HPS volunteers for POP projects and HPS special events.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ CPC volunteers remained very active in 21 programs including new opportunities to participate in CCTV training, the Police Museum and also in the Mounted Patrol Unit.
- ▶ Volunteers were also more active in the community as they participated in more than 55 events, 21 events more than 2012.
- ▶ The Reading Buddy Program has expanded to 6 schools.
- ▶ Also, volunteers gave school presentations about 911 and Tricky People to 3,389 students.
- ▶ Provided information such as carseat safety, Safeguard, Child Ident fingerprinting to numerous libraries, Ancaster Girl Guides, Waterdown Parks, Sir Winston Churchill School, the Flamborough YMCA, a Bull Dogs game, Mom to Mom sales, Vally Park Community Centre, the Niwasa Aboriginal Centre and Kiwanis.
- ▶ The Volunteer Administrator has doubled the co-op participation by promoting volunteer initiatives at numerous events.
- ▶ Crime Prevention Coordinator coordinated and trained divisional Crime Managers and Crime

Prevention Officers on the availability of POP resources, specifically how to employ the assistance of volunteers on POP projects such as the Red Light Runner and Speed Watch.

- ▶ Unprecedented use of volunteers in POP traffic projects.
- ▶ The 31 Traffic POPs, the greatest number of traffic-oriented POP projects ever used volunteers to monitor intersections for violators.
- ▶ A Station 20 POP Project called Big L used dozens of volunteers over a few months to monitor traffic issues on Lawrence Road.
- ▶ Crime Prevention Officers closely monitored the volunteers' Road Safety Programs - 10,415 letters sent to violators of red lights, stop signs, cell phones, seat belts; Speed Watch - 1,771 letters sent; and Lock it or Lose it - 37,343 flyers/vehicles checked.
- ▶ Crime Prevention Branch used volunteers for Police Week Events (e.g. Awards Night, Police In The Park, Cop Camp, etc).
- ▶ Many volunteers used for neighbourhood canvassing with Crime Alert Notices and the Lock-it-Or-Lose-it campaign.
- ▶ Trained volunteers presented Fatal Vision Goggles at several community events e.g Take Your Kids To Work Day.

## GOALS

**3.3** ▶ Development the knowledge base of the Hamilton Police Service.

## PERFORMANCE MEASURES

**3.3.1** ▶ Develop the process of using knowledge as a key resource.

## PERFORMANCE INDICATORS

- ▶ Continue to provide innovative and realistic training to our members.
- ▶ Identify members who require training specific to their roles and provide appropriate training.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ Training Branch continued to incorporate operational elements in courses including BEAR, characteristics of an armed person, search urgency, immediate rapid deployment, drive for life and mental health de-escalation.
- ▶ Victim Services held weekly supervisory meetings and regular staff meetings to ensure sharing of knowledge with their team members.
- ▶ Consistent professional development training sessions held to share knowledge and information with Victim Services volunteers.
- ▶ 15 Intelligence Officers were identified for required training courses at OPC, CPC, CISO as well as inhouse satellite training.

- ▶ Lawful Justification training hosted by Intelligence Branch and delivered to 29 members from 5 different police services including our Intelligence, Vice and Drugs, BEAR and HEAT officers.
- ▶ Gangs and Weapons Enforcement Unit members delivered 9 training sessions at parades and in-service training.
- ▶ Vice and Drugs conducted 3 internal presentations.
- ▶ 82 HPS policies were reviewed and re-written; 7 to be assigned.
- ▶ Policy Development and Quality Assurance reviewed and updated all policies related to Major Case Management.
- ▶ Policy Development developed 3-year P&P revision plan to be implemented once all current policies have been signed by our Chief.
- ▶ Health and Safety Coordinator met with Drug Unit supervisor to review entry procedures for raiding grow operations; reviewed the respiratory protection program for ERU and trained one of their members in fit-testing procedures.
- ▶ Health and Safety Coordinator in concert with the Joint Health and Safety Committee, completed air quality testing of the Drug Storage Room and the hallways in close proximity.
- ▶ Until air quality testing results are provided, members of Property Branch are to wear full-face respirators when entering the Drug Storage Room and adjacent areas. All 5 members of this Branch have been trained and fit-tested.

## GOALS

**3.3** ▶ Development the knowledge base of the Hamilton Police Service.

## PERFORMANCE MEASURES

**3.3.2** ▶ Share more knowledge with internal members.

## PERFORMANCE INDICATORS

- ▶ Frontline supervisors certified as Safety Officers.
- ▶ Promote Victim Services' role as a community resource for victim support
- ▶ Increased knowledge-sharing opportunities such as youth, elder abuse and diversity issues etc.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ Health and safety frontline supervisor training was provided to certify all frontline supervisors as Safety Officers.
- ▶ Labour Relations conducted topical labour relations and human rights training to supervisors, managers and senior officers and provided/knowledge pieces on relevant issues as they arise.
- ▶ All procurement items are presented to Procurement Office for approval.

- ▶ Board approved adopting City Procurement Policy with HPS amendments.
- ▶ Role of Victim Services included in Block Training.
- ▶ Vice & Drugs implemented process of sending all human trafficking cases to Victim Services via the Niche Task Box.
- ▶ Hosted 2 safeTALK (suicide prevention) training sessions to increase training in suicide prevention.
- ▶ HEAT officers have attended BEAR, ACTION meetings and parades to share information regularly.
- ▶ Div. 1 Seniors Support Officer presented at Block Training with new material concerning LGBTQ, elderly and vulnerable adults.
- ▶ Div. 1 Youth Officers have updated the STOP targets on a monthly basis and assisted uniform officers on investigations involving youth.
- ▶ Div. 2 CID participated in BEAR and Intelligence Branch meetings.
- ▶ Div. 2 Crime Managers have worked closely with and garnered knowledge from Municipal Law Enforcement, Hamilton Housing, CN Police, Canada Border Services Agency, Alcohol and Gaming Commission of Ontario and the RCMP.
- ▶ Div. 3 Youth Officer guided 10 officers in the subject of youth issues.
- ▶ Div. 3 Reception Officers have sent 168 internal emails to improve information sharing.
- ▶ 5 Intelligence Officers attended BEAR meetings to share information related to ongoing investigations, crime groups of interest and available resources.
- ▶ Gangs and Weapons Enforcement Unit has delivered 9 training sessions at parades and weekly training in characteristics of armed persons at Block Training.
- ▶ Central Breach Unit presented Impaired Driving Investigations training at Block.
- ▶ Quality Assurance shared Ministry Audit and City Financial/Revenues Audit information via email announcements and direct notification.
- ▶ Risk Management completed presentations with ethics and training components relating to risk management for frontline supervisory training.

## GOALS

**3.4** ▶ Increase face-to-face communication laterally and vertically throughout the organization.

## PERFORMANCE MEASURES

**3.4.1** ▶ Command staff, managers and supervisors to improve means of informing their staff about meetings, projects etc.

## PERFORMANCE INDICATORS

- ▶ Increased means of communication.
- ▶ Continuous learning.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ Held recruiting presentations targeting our Auxiliary Officers.
- ▶ Recruiting Champions promoted Hiring Incentive Program at Sunday Schools.
- ▶ HR staff participated in Block Training and in new hire training.
- ▶ Labour Relations communicated information pieces, legislative development and relevant mediation/arbitration decisions to those individuals impacted by them and others who will gain additional learning and development in their future career growth within HPS.
- ▶ HEAT officers liaised with other investigative units on a continuous basis to increase the presence of HEAT and share information.
- ▶ Div. 2 Crime Managers worked with OPP Burlington Detachment on RIDE along with our uniform patrol, DYOs and HEAT officers to share intelligence and develop street skills.
- ▶ Div. 3 Investigators used Sunday Schools to address common problems officers had with using the FTR video interviewing system and presented investigative and interviewing techniques.
- ▶ BEAR attended Div. 2 to present BEAR mandate and protocols.
- ▶ Major Fraud created and delivered presentation on Fraud and Identity Theft weekly in Block Training and Recruits in-service training.
- ▶ Professional Standards completed presentation on the OIPRD to all members attending Block Training.
- ▶ PSB also prepared a presentation on Ethics and presented to Recruits. A Risk Management presentation has been completed and delivered in Block Training on an ongoing basis.
- ▶ Victims of Crime Domestic Violence Unit provided weekly training in Block. All sworn members will have received this training by June 2013.
- ▶ Div. 3 Staff Sergeants conducted parades and Sergeants met with each on duty member at least once during each tour of duty.
- ▶ Training Branch continued to ensure that Command staff are involved in the development and delivery of training.
- ▶ Deputy Chief attended all Supervisory Block and our Chief attend and launched all senior courses as well as all recruit training. Command staff continues to lecture at Senior Courses on Leadership, Teambuilding and Quality Service and deliver Harassment training.



## BUDGET & RESOURCE MANAGEMENT

### GOALS

- 4.1** ▶ Provide services that are sustainable to our community.

### PERFORMANCE MEASURES

- 4.1.1** ▶ Continue to provide cost benefit analysis in business cases.

### PERFORMANCE INDICATORS

- ▶ Increased use of all media such as publications, news releases etc. to distribute information.
- ▶ Increased use of cost and benefit analysis in business proposals to guide decision-making.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ Risk Management completed a proposal including cost benefit analysis to review the current capabilities of the HPS Marine Unit in continuing to provide ice rescue response for the City of Hamilton. Report is currently being evaluated and actions determined to move forward.
- ▶ Two officers from Div. 3 submitted a business proposal for an Aerial Support Unit. This proposal was delivered to the City and the Project Sponsor. However, an Aerial Support Unit was deemed not a priority for 2013.

### GOALS

- 4.2** ▶ Develop different ways to supplement the funding of police services.

### PERFORMANCE MEASURES

- 4.2.1** ▶ Take advantage of as many funding opportunities as possible aimed at extending our resources.

### PERFORMANCE INDICATORS

- ▶ As about 89% of our budget are in salaries and benefits, ongoing budget analysis and cost control measures have resulted in greater efficiency and productivity gains.
- ▶ Cost sharing of the range with RCMP yielded \$10,000 for range maintenance and upgrades.
- ▶ \$117,931 cost savings by partnering with OPC and outside agencies to host training courses at MATA.
- ▶ Secured \$297,360.98 funding from the Ministry to extend the Bail Safety Project for another fiscal year (from April 1, 2014 to March 31, 2015).
- ▶ External partnerships and funding with in-kind services:

- RIDE Lane provincial funding: \$41,000
- Marine Unit Rib Boat shared resources: \$462,500
- Special Paid Duties administration fees: \$547,113
- False Alarm registration & fines: \$450,194
- ▶ New protocol between St. Joseph's EPT and our COAST Program in Div. 1 has yielded funding of \$144,689.
- ▶ Received \$100,000 in-kind services for labour and development costs for new online process for police records checks. Also product will help improve efficiency and convenience to public.
- ▶ Obtained \$25,500 funding from Provincial Strategy to assist child victims of Internet sexual abuse and exploitation.
- ▶ Major Fraud detectives took advantage of free Mortgage Fraud Course offered by Toronto Police and Webinars on Mass Marketing Scams and Financial Account Compromise Case Study.
- ▶ Two successful Civil Remedies for Illicit Activities Grants - \$30,000 and \$85,000.
- ▶ Technology Crime Unit received \$4,000 funding from Provincial Strategy Grant to electronic equipment.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ Training Branch while ensuring our own staff are properly trained is the primary focus, continued to look for opportunities to sell spaces on training courses to outside agencies to recoup training costs.
- ▶ RCMP are using our range to train their local branch officers in return they paid \$10,000 that is being used for range maintenance and range upgrades.
- ▶ In 2013, the Training Branch partnered with the OPC and outside agencies to host courses at the MATA. This reduced travel, food and courses costs for officers attending OPC courses. It also allowed us to train more HPS officers as the cost was minimal. In total 139 officers were trained in a variety of specialized courses at a savings of \$117,931.00 compared to attending the OPC.
- ▶ HPS has been considered a leader in the provision in the Bail Safety Project and a benchmark in the development and implementation of our response to domestic violence. As the Ministry is reviewing their funded programs, they have offered to extend the funding support for our Bail Safety Project for another 12 months.
- ▶ COAST has implemented a new protocol with St. Joseph's Hospital which reduced officers' wait time at St. Joseph's hospital and also secured \$144,689 funding support for the program.
- ▶ Forrest Green Solutions helped HPS built a new online process for police records check from the ground up based on our specifications in exchange for the opportunity to market this as 'off the shelf' product to other police services and recoup their

investment through customer transaction fees.

- ▶ Vice and Drugs Internet Child Exploitation Unit (ICE) received Provincial Strategy grant to combat child pornography, build capacity and enhance cooperation.
- ▶ Major Fraud took advantage of opportunities for free Fraud-related courses and webinars to further their skills.
- ▶ Major Fraud was successful in two CRIA grants for equipment to analyze cell phones and extract additional evidentiary data for criminal investigations and upgrades and training for Technology Crime Unit to further victim assistance and crime prevention.
- ▶ Technology Crime Unit purchased electronic equipment of the lab to assist with forensic examination of digital evidence.

## GOALS

**4.3** ▶ Keep up with technology and get the most from new technologies to do our jobs better.

## PERFORMANCE MEASURES

**4.3.1** ▶ Implement new technologies and upgrade existing technologies.

## PERFORMANCE INDICATORS

- ▶ Improved customer satisfaction in police check process.
- ▶ Patrol embraced new CAD I/Mobile software in patrol vehicles with positive feedback.
- ▶ Significant service performance improvement.
- ▶ Much faster to navigate through the screens and receive information from dispatch centre.
- ▶ Availability of more functionality including mapping.
- ▶ Data network completely operational across City of Hamilton.
- ▶ Both carriers - public network and private wireless network available to frontline.
- ▶ Improved building security and officer safety.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ Implemented new online police check application process and provided citizens with more convenience by not having to attend the police station and wait in the lobby.
- ▶ Developed and disseminated new CAD I/mobile training material to assigned patrol training officers.
- ▶ Conducted full Service-wide training.
- ▶ Installation and configuration of all patrol vehicles to run new software on wireless network.
- ▶ Final stage of Radio Infrastructure Project completed.
- ▶ Upgraded access card software to current standards with enhanced reporting features. Also upgraded access card printer to current standards with improved security features.
- ▶ Unauthorized access attempts sent to command



staff daily.

- ▶ Forensic Services had prepared budget requirements for LiveScan Project to go-live in July 2014.
- ▶ Victim Of Crime Child Abuse Unit has purchased new CCTV camera system which includes static and PTZ cameras allowing picture in picture-best evidence. Also, monitors for each interview room will be place Victim of Crime work areas allowing constant awareness by staff of the status inside rooms for officer safety.

## GOALS

**4.3** ▶ Keep up with technology and get the most from new technologies to do our jobs better.

## PERFORMANCE MEASURES

**4.3.2** ▶ Improve our data integration and retrieval processes.

## PERFORMANCE INDICATORS

- ▶ New electronic signature pad in Custody saves printing of 10,00+ pages and hundreds of hours to scan documents into Niche.
- ▶ Aggressive rollout of 300 computers has resulted in service improvements across the Service.
- ▶ Significant reduction in leasing charges.
- ▶ Better statistics for trending analysis for IT staff to resolve problems faster and improved end user experience.
- ▶ Enhanced Crime Mapping Prototype.
- ▶ Improved access and content viewing of First Class email.
- ▶ Email upgrade eliminated major issues.
- ▶ Improved performance across Service and including outlying stations.
- ▶ Time and cost savings.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ Records Business Centre implemented electronic pad in Custody eliminating the need to print 10,000+ pages per year and hundreds of hours spent manually scanning documents into Niche to capture prisoners' signatures.
- ▶ Windows 7 and Office 2010 rollout continues across the organization to replace aging computers and reduce leasing costs.
- ▶ Full training material on Windows 7 and Office products available on Intranet.
- ▶ All IT staff are using the GLPI ticket system for tracking user requests along with more detailed information on problem resolution.
- ▶ Added ability to access production database and allow changes in Niche to be reflected in the Crime Mapping database.
- ▶ Developed hyper-link to allow user to access the full Niche incident report whenever user clicked on

a pin map.

- ▶ Official shutdown of old network core switch and significant hardware upgrades (storage, servers, switches) in computer room.
- ▶ Risk Management Branch completed proposal for Niche integration into IAPRO to enhance our Early Intervention Strategies. Proposal approved and implementation process continuing.
- ▶ Full implementation of Niche property module including bar-coding resulted in significant time and cost savings relating property processing, improved purge cycles, tracking and accountability mechanisms.
- ▶ Coroner's Office continued updating Sudden Death reports on Niche and Laserfiche. They also will attempt to get the Morgue Report on Niche to allow officers to complete electronically using automatic roll-over of information to allow faster completion and email/fax to the Morgue.

## GOALS

**4.4** ▶ Increase diversity within the organization.

## PERFORMANCE MEASURES

**4.4.1** ▶ Use demographic realities and best practices to improve our recruitment, hiring, succession planning and retention initiatives aimed at reflecting our community.

## PERFORMANCE INDICATORS

- ▶ Diverse representation increased over 100% from 5.9% to almost 12% in six years.
- ▶ Number of hires from the LGBTQ community has increased and members are now openly identifying.
- ▶ Increased demographic representation in our volunteer programs.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ Hate Crime Unit participated in community engagement such as the Youth Employment Network, Police In the Park and Women in Policing Information Night to promote recruitment and hiring reflective of the community.
- ▶ HR Recruiting Branch initiated succession planning and retention projects aimed at reflecting our community. Examples included Recruiting presentations for 6 targeted communities - Youth, Women, Muslim, LGBTQ, Aboriginal and Black.
- ▶ In addition, PREP mentoring sessions targeting females and diverse candidates were held and two Recruit Information Nights for McMaster and Mohawk students focusing on athletic teams and just setting up in the common areas to increase awareness of a police career.
- ▶ Working with Volunteer Coordinator to increase diverse representation of our volunteers and then to

promote a career in policing to the volunteers.

- ▶ The number of co-op placements has doubled with partnerships expanded to many post secondary institutions including Mohawk, McMaster, Humber, Redeemer, Niagara College, Trios College and National Academy.
- ▶ The recruiting pathways have been enhanced for CPC volunteers with opportunities for the Auxiliary Unit and the Cadet Program.
- ▶ Health and Safety Coordinator ensured that all work-out facilities are maintained and equipment requiring servicing are repaired in a timely manner.

## GOALS

**4.5** ▶ Communicate our existing and future human resources plans to all members of the Service.

## PERFORMANCE MEASURES

**4.5.1** ▶ Communicate our Human Resources Plans to HPS and community members.

## PERFORMANCE INDICATORS

- ▶ Wellness Strategy pre- and post-implementation results shows that knowledge of wellness program increased over the year.
- ▶ Job description and goals of new Cadet Program communicated and shared with all employees prior to external posting.
- ▶ Future human resources plans and ongoing changes

within organization communicated to staff and Police Association.

## DIVISIONAL ACTIONS & HIGHLIGHTS

- ▶ In 2013, a Wellness Strategy was developed and communicated to entire Service.
- ▶ Wellness Committee was created with representatives from all areas of the Service.
- ▶ 21 wellness articles were posted in the E-Health and Wellness section of our email system.
- ▶ Labour Relations assisted HR Manager and Deputy Chief of Field Support with drafting of clear and concise communications to staff and the Police Association on future human resources plans and ongoing changes within the organization, e.g. Cadet Program, Courts Restructuring/Staff Elimination, PSA - Schedule "A", PSA - Selection Process.

## GOALS

**4.6** ▶ Provide adequate buildings, vehicles and equipment to meet future growth requirements.

## PERFORMANCE MEASURES

**4.6.1** ▶ Maintain safe and accessible buildings, vehicles and equipment.

## PERFORMANCE INDICATORS

- ▶ 10 replacement vehicles were purchased at a cost of \$298,050.95.
- ▶ A properly designed replacement Bomb Truck was





included in the 2014 Capital submission and

- ▶ Development Charge submission in lieu of repowering existing older technology unit.
- ▶ Created new respectful, wheelchair accessible quiet room for meetings with victims of crime and trauma.
- ▶ Work-out facilities at all stations are kept in good maintenance and equipment requiring servicing are repaired in timely manner.
- ▶ Regular audits of vehicles, buildings and equipment have been conducted.

### **DIVISIONAL ACTIONS & HIGHLIGHTS**

- ▶ Completed 10 year vehicle replacement schedule and develop 10 year strategy.
- ▶ Upgraded access card software and printer to current standards with enhanced reporting features.
- ▶ Site selection for new 50,000 sq.ft. Investigative Services/Forensic Services facility completed in December 2013 and approved by Command.
- ▶ Construction of the new facility to house all of Investigative Services Division including Forensic Services is in planning stage. Request for architect selection process has been finalized and will be released upon completion of site selection (140 King William or Rebecca, Mary, Catharine and Wilson).
- ▶ Capital request of \$15 million has been submitted as part of 2014 capital budget. However, request was not approved. Will resubmit for 2015 capital budget consideration

- ▶ Newly designed Victim Services Branch office unveiled during National Victims of Crime Awareness Week.
- ▶ New space provides a dignified waiting area and place for victims to complete compensation paperwork and receive support.
- ▶ Div. 3 Staff Sergeant identified to conduct regular audits of vehicles, buildings and equipment to ensure community and officer safety.

### **GOALS**

- 4.6** ▶ Provide adequate buildings, vehicles and equipment to meet future growth requirements.

### **PERFORMANCE MEASURES**

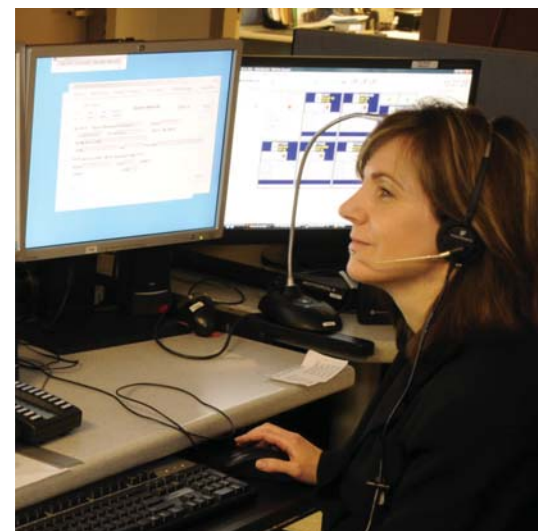
- 4.6.2** ▶ Plan for future population growth in our asset management.

### **PERFORMANCE INDICATORS**

- ▶ Provided personnel, equipment and facilities growth projections to City's Development Charges Study.

### **DIVISIONAL ACTIONS & HIGHLIGHTS**

- ▶ Engineering and design is complete to replace Station 10 Building UPS system. Tender amended in February 2014 and completion expected in May/June 2014.
- ▶ Design completed for the installation of variable speed drives at Station 20 but budget was not approved. Will resubmit for 2015.



# PROMOTIONS AWARDS



## Retirements

STANDING: John Ritums, Cam Rumpel, Dave Boich, Ken Bond, Randy Kovasic, Craig Knowles, Craig Parmenter, Chris Wills, Steve Pacey

SITTING: Perry Mason, Sharon Pearson, Bill Stewart, David Schwarm, John Purdy, Jan Griesse, John Boniface, Paul Cairns



## Promotions

### Constable to Sergeant

Steve Bereziuk  
Geoff Burbidge  
Joanne Cain  
Brad Clark  
Massimo Giuliani  
Chris Hastings  
Jackie Leishman

Carmen Pietroniro  
Ken Putt  
Nesreen Shawihat  
Kathy Stewart  
Barry Stoltz  
Benoit Thibodeau  
Andrea Torrie  
John Tselepakis

### Sergeant to Staff Sergeant

Paul Hamilton  
Phil Fleming  
Michael Spencer

### Staff Sergeant to Inspector

Ryan Diodati  
Greg Huss



LEONARD G. **LAWRENCE**

# DET. CST. GREG SLACK



The ACTION Winter Drive-By was originated in 2012. At that time, detective Greg Slack was assigned to ACTION Team 2 and was looking for ways to improve relationships between the Service and the local residents. While patrolling the City Core on foot and bicycle, Officer Slack observed many people in need of warmer clothes for the winter months. Officer Slack began to organize a clothing drive, in hopes to donate clothing to people in need.

In mid-October Officer Slack began advertising the clothing drive using social media, radio and television.

Every Wednesday night, Officer Slack would sort clothing and assemble an ACTION Team to assist with the delivery of the clothing. The team would attend the Urban Core where many needy people waited. From 7 - 10:00 p.m., the team would assist residents find the clothing and sizes they needed.

Officer Slack left ACTION in 2013, but continued with the Winter Drive-By, continued to provide warm clothing for residents in need.

Leonard Lawrence was the Chief of the City of Hamilton Police Department from 1952 - 1973. He fostered a strong sense of duty and commitment to the community. In his memory, the Hamilton Chamber of Commerce created a memorial award to recognize outstanding work to the community by an individual officer, a group of police officers, or a section of the department who, by their actions best exemplified an outstanding police function, a particular phase of police work or service to the community.

The award is presented annually during Police Week. The winner is selected by a committee consisting of representatives of the Hamilton Chamber of Commerce, Police Services Board, the Police Association and the Chief's Executive Officer.

## MEMBER OF THE **MONTH**

### **JANUARY**

Cst. Brian Mitchell

### **FEBRUARY**

Erin Connell,  
Communications Operator

### **MARCH**

Cst. Doug Hall

### **APRIL**

Healthier McLay, Property

### **MAY**

Cst. Caroline McLean

### **JUNE**

Cst. Ed Penner

### **JULY**

Cst. Derek Donn

### **AUGUST**

Sgt. John Pauls  
A/Sgt. Jamie Thompson  
Cst. Brian Clavel

### **SEPTEMBER**

Cst. Jon Van Oene  
Cst. Mark Wright

### **OCTOBER**

Cst. Matt Oakes  
Cst. Mike MacSween  
Cst. Tom Hutton  
Cst. Brian Stewart

### **NOVEMBER**

Cst. Adam Jefferess  
Sgt. Ryan Torrie

### **DECEMBER**

Sgt. Jason Cattle  
Sgt. Greg Jackson

## MEMBER OF THE **YEAR**



### **March: Cst. Doug Hall**

On March 4, 2013, at 3:00 a.m., while on patrol, he observed a vehicle in the parking lot of the Main West Mall, stationary and running with its headlights on. He proceeded to pull up alongside the vehicle, only to discover a man leaning over from the driver's side and kissing a woman sitting in the passenger seat. As he continued to drive slowly past the vehicle, the woman did not move and her eyes did not open.

The officer turned around and drove up to the passenger side of the vehicle. The man was still leaned over to the passenger side, and had his face pressed into the woman's body. Again, the woman did not move and her eyes remained closed. Once the man detected the officer, he left the parking lot and proceeded to drive west on Main St.W.

Concerned for the young woman, Officer Hall followed the vehicle and initiated a traffic stop a short distance away. The officer confirmed the woman was indeed unconscious. When the driver was questioned, he stated he was her boyfriend and was just taking her home, however, was unable to provide a last name or address of the woman. The officer woke the woman and she became ill.

Backup arrived and the woman was removed from the man's car and Officers drove her home to her parents.

Officer Hall took the initiative to follow up with the woman and re-visited her home. He learned she became separated from her friends after attending Hess Village in an extremely intoxicated state. Further, he learned she had no recollection of the evening, having any interaction with police and did not know the accused.

As a result of his observation and investigative skills, Officer Hall prevented the woman from being further victimized in her vulnerable state. The victim was profusely thankful for the intervention that saved her from a more serious sexual assault. The accused man now stands charged for Sexual Assault.

Officer Hall is being acknowledged for being sensitive to the needs and protection of victims of crime as well as his relentless pursuit of offenders.

# COMMUNITY **POLICING CENTRES**

## **ANCASTER CPC**

Tisdale House  
314 Wilson St.E  
Ancaster ON L9G 2B9

## **CENTRAL CPC**

460 Barton St.E  
Hamilton, ON L8H 2V4  
905.540.6022  
905.540.6021 (voicemail)

## **CONCESSION ST. CPC**

516 Concession St.  
Hamilton, ON L8V 1A6  
905.540.6695







@HamiltonPolice  
@HPSActionTeam4  
@HPSDiv3Schools  
@HPSDiv3Patrol  
@joinHPS  
@HPSAuxiliary



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